



Thank You for Your Interest.

Name: \_\_\_\_\_ Room # \_\_\_\_\_ Date of Stay: \_\_\_\_\_

Email: \_\_\_\_\_ Phone #: \_\_\_\_\_

	Excellent				Poor	N/A
Was your reservation accurate and handled professionally?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Upon Check-in was the guest services representative friendly and professional?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Upon Check-in was your guest room clean and properly supplied (towels, soap, etc )?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was your guest room serviced properly and professionally during your stay?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Upon check-out, was the guest services representative friendly and professional?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How was your overall lodging stay?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Did you have any problems with your visit?  Yes  No

What was the nature of the problem? (Please select all that apply)

- |   |   |
|---|---|
| <input type="checkbox"/> Building Exterior Walkways | <input type="checkbox"/> Water/Plumbing               |
| <input type="checkbox"/> Mold/Mildew                | <input type="checkbox"/> Heating/Air Conditioning     |
| <input type="checkbox"/> Electrical                 | <input type="checkbox"/> Fire Protection              |
| <input type="checkbox"/> In-room furnishings        | <input type="checkbox"/> Mobile phone signal strength |

Did you report the above issue to staff during your stay?  Yes  No

	Excellent				Poor	N/A
Please rate the resolution of the issue Please explain any issues and resolution.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Were there any members of our staff that went out of their way to make your stay pleasant? If so, please tell us their names.

General Comments:

