## AGREEMENT TO HOLD HARMLESS WAIVER AND ASSUMPTION OF RISK

Misawa Pet Kennel reserves the right to deny services for the health and safety of our staff and boarded pets.

# Boarding services are limited to dogs and cats. I understand that boarding my animal is not without risk and agree to the following:

1. My pet(s) must be leashed or in a carrier when bringing them into the kennel. PCSing families needing transportation to or from the airport, TLF, or the vet clinic must make arrangements twenty-four (24) hours in advance. Travel kennels can be stored for pets PCSing in /out.

#### Initial here: \_\_\_\_

2. My pet(s) must be registered at the Misawa Vet Clinic prior to boarding. In addition, my pet(s) must have current Rabies, Distemper, and Bordetella\* vaccinations. Proof of vaccinations must be brought in or emailed prior to the day of boarding regardless of veterinary facility closure. If proof is not shown, boarding/grooming will be refused. A current print out from the vet clinic of services done with the pet's name is considered sufficient proof. \*The Bordetella vaccination requirement only applies to dogs.

#### Initial here: \_

3. Kennel personnel are responsible for the health and safety of the pets boarding in the facility; therefore, only authorized individuals can sign out my pet(s) from their kennel(s). An authorized person must be listed as an emergency contact, or the owner(s) must notify the kennel in advance via phone/email who will be picking up the pet(s).

#### Initial here: \_\_\_\_\_

4. I understand that pet(s) have access to outside fenced in area and there is a possibility of my pet(s) escaping. If my pet(s) escapes, the kennel will make any and all attempts to retrieve pet(s) and notify me of any incidents.

#### Initial here: \_\_\_\_\_

4. The Kennel will not be held responsible for items left at this facility. All items left for more than 24 hours after checkout will be thrown away. It is recommended that special items (including personal items such as leashes and toys) not be left at the kennel. Due to soiling and mix-up, we cannot guarantee the return of these items.

#### Initial here: \_\_\_\_

5. Please be aware that some animals experience stress related illness and boarding may cause their conditions to worsen during their stay. Additionally, when older pets are boarded, they are placed under a great deal of stress because of removal from their normal home environment. This stress can cause latent (dormant) physical conditions (such as heart, liver and kidney disorders) to become active. This can result in illness or death of said pet(s).

#### Initial here: \_\_\_\_

6. I will provide a **NON-OWNER** EMERGENCY CONTACT that will be in the local area during my leave. If my pet(s) becomes ill/injured and requires medical attention, my emergency contact will be responsible for transporting pet(s) to a veterinary treatment facility and will be liable for all costs incurred by an on/off-base veterinarian, and any medically authorized treatments.

#### Initial here: \_\_\_\_

7. I authorize the kennel personnel access to my pet(s) medical records, allow them to take my pet(s) to veterinary clinic for treatment and make medical decision if the emergency contact is unreachable or unable to take my pet(s) to the vet. I will be held liable for all costs incurred as well as transportation fees.

Initial here: \_\_\_\_\_

8. All pets boarding at the Kennel must be free of external parasites and be on some sort of flea & tick preventive. The kennel will not be responsible for fleas and ticks found on your pet.

Initial here: \_\_\_\_\_

9. If I am boarding more than one (1) pet in the same kennel, they are either fighting, have a medical condition that has forced the pets to be separated, or the female is in heat, the kennel personnel will separate them, and I will be charged for separate kennels.

Initial here: \_\_\_\_\_

10. I must supply an adequate amount of food and medicine (if applicable) for the duration of the stay. If the supply of food becomes inadequate, the kennel will call my emergency contact to bring food in for my pet(s). If they cannot bring in food, the kennel personnel will supply my pet(s) with food, at a rate of \$5.00 per pet, per day will be added to the boarding stay.

#### Initial here:

11. All medications and over the counter vitamins will be administered as instructed by owner. Prescription medications will only be administered as directed by the prescribing veterinarian. Medications are not permitted to be left in the pet food by the owner; they must be kept in a separately stored area. This is to ensure no other pets get medicated by mistake. The owner may designate an authorized person to medicate the pet(s) per the owner's instructions.

#### Initial here:

12. I must notify the kennel prior to the date of scheduled pick up if my pet(s) needs to be boarded for a longer period than expected. If I have PCSed-in and need to extend due to non-availability of housing, payment for services will need to be paid every month until my pet(s) have been picked up. My emergency contact will be notified to remove my pet(s) in the event the kennel is unable to continue boarding for any reason. Any pet left more than 30 days past the scheduled pick-up date without notification to the staff will be considered abandoned and put up for adoption. I understand that I will still be liable for the costs incurred up until the point the pet leaves the facility.

#### Initial here: \_\_\_\_\_

Initial here:

- 13. Any arrangements for bathing or grooming of pets must be made in advance. I understand that my pet may soil his/herself prior to pick up. At the discretion of kennel personnel, a kennel bath will be administered, and my account will be charged for the additional grooming fee.
- 14. In accordance with Japanese law I understand that Misawa Pet Kennel has a right at any time to deny a quarantine deemed pet(s) if the animal has 1.) started quarantine at Misawa Pet Kennel and then been checked out of our facility only to come back. 2.) If the pet(s) have started quarantine at another facility on base and came to finish the quarantine process here due to lack of space/housing at the other facility
- 15. Malicious pets will not be boarded; determination will be at the discretion of the kennel personnel. Also pets within two (2) weeks of giving birth or who have had surgery or shown symptoms dealing with a contagious disease within two (2) weeks prior to boarding, may be denied boarding. The Misawa Pet Kennel is not equipped as an after-care facility and will not be responsible for any problems that may result from surgery when boarding.
- 16. My pet(s) must be dropped off between the hours 1430-1800 (2:30- 6:00pm) and picked up between the hours of 1000-1330 (10:00am-1:30pm) on the scheduled pick-up/Drop off day. Any time after or before this will incur an additional fee of \$20 during normal hour and \$35 for afterhours/holiday pick-up per family. Arrangements must be made in advance for afterhours pick-up and boarding fee must be paid in full at drop-off.

Initial here: \_\_\_\_\_

Can we post pictures of your pet on social media such as Facebook and Instagram? YES/NO

Initial here:

I hereby waive and release the Misawa Pet Kennel, its employees, owners, and agents from any and all liability my pet(s) or I may suffer. My signature below indicates that I have read and understand the Agreement to Hold Harmless Waiver and Assumption of Risk.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

UPDATED

8 March 2024

### Initial here:

Initial Here: