



INTERNATIONAL AUTO LOGISTICS, LLC (IAL) unfortunately expects to miss the contracted date for delivery of your vehicle. We apologize for the inconvenience this may cause you. In an attempt to minimize your inconvenience, IAL will cover any additional costs not covered by your relocation entitlement as follows:

- IAL will cover the cost of a standard or intermediate vehicle rental beginning the 8<sup>th</sup> day after we have missed your contracted delivery date. Additionally, as part of your rental, IAL will reimburse you for
  - Loss/Damage and liability insurance coverage
  - Additional charges associated with infant car seats and/or booster seats, as needed
  - Any and all concession fees and taxes that are applied to the rental rates
  - One additional driver (spouse or family member)

IAL will not reimburse costs for any of the below types of items without prior approval from the IAL claims department and the amounts for these will be deducted from your reimbursement request if not pre-approved:

- Upgrades
  - Satellite radio
  - Navigation systems/GPS
  - Bike racks or luggage carriers
  - Fuel costs for rental
- IAL will cover any additional lodging costs you may incur as a result of waiting for your vehicle to arrive or incurred when arriving to pick up your. Lodging will be reimbursed up to the current JTR travel regulation rates. Your IAL claims adjuster can provide that information, upon request.

For benefits you are entitled to for the first seven days, please contact your Transportation Officer. Under 10 USC 2634 (g), you are entitled to the following benefit for the first 7 days:

10 USC 2634 (g) specifies that “if a motor vehicle of a member that is transported at the expense of the US under this section does not arrive at the authorized destination of the vehicle by the designated delivery date, the Secretary concerned shall reimburse the member for expenses incurred after that date to rent a motor vehicle for the members use... The amount reimbursed may not exceed \$30 per day and the rental period for which the reimbursement may be provided expires after 7 days or on the date on which the delayed vehicle arrives at the authorized destination (whichever occurs first).