



Inconvenience Claim Form

Shipping order # / Claim #:	Date:
Vehicle Owner:	VIN:
RDD (required delivery date):	Phone #:
Email:	Vehicle Year/Make/Model:

International Auto Logistics apologizes for missing your RDD. **Please retain your receipts** and forward along with this form to the closest VPC upon vehicle delivery or you may scan and email this form and your receipts to CLAIMS@ialpov.us . Each inconvenience claim is handled on a case by case basis.

Lodging: IAL is responsible for lodging expenses incurred starting day 1 after a missed RDD. IAL will reimburse based on the per diem by location as per the JFTR. You may either file your claim at the delivering VPC or you can scan and forward this form and all associated receipts to CLAIMS@ialpov.us .

Rental car: Per the JFTR, under 10 USC 2634 (g), you are entitled to the following benefit for the first 7 days which specifies in part, “if a motor vehicle of a member that is transported at the expense of the US under this section does not arrive at the authorized destination of the vehicle by the designated delivery date, the Secretary concerned shall reimburse the member for expenses incurred after that date to rent a motor vehicle for the members use. The amount reimbursed may not exceed \$30/day and the rental period for which the reimbursement may be provided expires after 7 days or on the date on which the delayed vehicle arrives at the authorized destination (whichever occurs first).” **Please contact your Transportation Officer for rental car reimbursement of days 1-7.**

IAL will cover the cost of a standard or intermediate vehicle rental beginning the 8th day after the missed RDD. Additionally, as part of your rental, IAL will reimburse for Loss/Damage and liability insurance coverage, additional charges associated with infant car seats and/or booster seats, as needed, any and all concession fees and taxes that are applied to the rental rates, and one additional driver (spouse or family member). However, IAL will not reimburse for upgrades, satellite radio, navigation systems/GPS, bike racks or luggage carriers, or fuel costs unless prior approval has been given.

Please submit your rental claims to the delivering VPC or scan and forward to CLAIMS@ialpov.us .

Please list any exceptions and/or special circumstances that you may require or have encountered for consideration:

Signature : _____