



Electronic Banking Safety

- › Never use public computers or wireless hotspots to conduct financial transactions.
- › Log out of accounts and close the browser after banking.
- › Use firewalls, anti-virus software, pop-up blockers, and security patches to prevent hackers from accessing your computer.
- › Do not open email or download attachments from unknown sources; this can allow spyware to download.
- › Use strong passwords consisting of a combination of letters and numbers, and use different passwords on all accounts.
- › Do not allow browsers to save account information (usernames or passwords).
- › Password-protect all electronic devices to prevent unauthorized access.
- › Sign up for account security services and ask to be notified when fraudulent activity is detected or account balances fall below a specified amount.
- › Keep a personal record of account transactions to help identify fraudulent transactions.
- › Report a lost or stolen phone immediately to the bank, not just the cell phone service provider, and arrange to deactivate the mobile banking service.

