

Case Management Services

AF Wounded Warrior Program (AFW2)
woundedwarrior.af.mil
USSOCOM (Care Coalition)
socom.mil/care-coalition

Vet Service Organizations

American Legion
legion.org
American Veterans (AMVETS)
amvets.org
Air Commando Association (AFSOC only)
aircommando.org
Disabled American Veterans (DAV)
dav.org
Veterans of Foreign Wars (VFW)
vfw.org

Helping Resources

National Resource Directory
nrd.gov
Air Force Aid Society (emergency \$)
afas.org
Wounded Warrior Project
woundedwarriorproject.org
90 Works (self-sustained in 90 days)
90works.org
Real Warriors Campaign (resilience)
realwarriors.net
Salvation Army (local charities)
salvationarmyflorida.org/fortwalton/social-services



Local VA Resources

Eglin Community-Based Outpatient Clinic
100 Veterans Way
Eglin AFB, FL 32542
Phone: 866-520-7359

Hurlburt Field VA Office
212 Lukasik Ave., Bldg 90210 Rm. 143
Hurlburt Field, FL 32544
Phone: 850-884-6280

Shalimar Vet Center
6 11th Ave., Suite G 1
Shalimar, FL 32579
Phone: 850-651-1000

Okaloosa County Veteran Services
1250 N. Eglin Pkwy, Suite 302
Shalimar, FL 32579
Phone: 850-651-7258

Santa Rosa County Veteran Services
5841 Gulf Breeze Pkwy
Gulf Breeze, FL 32563
Phone: 850-981-7110

Vocational Rehabilitation and Employment
221 Lukasik Ave., Bldg 90220
Hurlburt Field, FL 32544
Phone: 850-884-1604

CareerSource-Disabled Vet Outreach Prog
409 Racetrack Rd NE
Ft Walton Beach, FL 32547
Phone: 850-833-7587

Airman & Family Readiness
Center
1 SOFSS/FSH
220 Lukasik Ave
Hurlburt Field, FL 32544
(850) 884-5441



United States Air Force



Hurlburt Airman & Family
Readiness Center
850-884-5441



Base Level Helping Agencies

“We take an aircraft off the line at a certain point for scheduled maintenance. We pull panels, make sure everything is good, get it back on the line, and later we take a deeper look with depot maintenance. We do this for our aircraft, but what would it look like if we did this for our people?”

– General David L. Goldfein, USAF Chief of Staff

1 SOW Commander (884-7782)

Ensures that base wide programs in the military treatment facilities, A&FRC, and other base agencies are unified in their support and priority of care for the wounded, ill, and injured.

1 SOW Medical Case Manager (881-2554)

Case Management is a collaborative process of assessment, planning, implementation, care coordination, and evaluation. We serve as advocates for options and services to meet the comprehensive needs of the patient and family. Case Managers works closely with the Primary Care Managers, the Recovery Care Coordinator, Casualty Officer, and AFSOC Care Coalition Liaison to identify Active Duty members that meet WWII criteria and benefit from a multi-team approach to enhance their medical outcome.

AFSOC Medical Case Manager (884-4943)

Coordinates medical care for AFSOC Wounded, Ill and Injured, facilitates transfer to military treatment facility closest to family. Ensures service member is located at centers of excellence for rehab, or has access to care at those facilities. Ensures transfer to higher echelon of care for seriously ill. Advocate for all AFSOC service member's and their family.

Airmen & Family Readiness Center (884-5441)

Provides warriors and their families assistance in transition, employment, relocation, financial, as well as a variety of other areas of need. Ensures one-on-one pre-separation counseling, a self-paced Transition, Goals, Plans, Success Workshop (TGPS) option, and Capstone, are accomplished for all Warrior & Survivor Care program participants. The A&FRC ensures a veterans benefits briefing and Disabled-Transition Assistance Program counseling, and Claim for Disability Compensation, is provided by the Department of Veterans Affairs (VA).

Chapel (884-7795)

Wounds occur across multiple domains of health. Hurlburt Field Chapel can assist you and your family by providing opportunities to engage in spiritual, social, emotional, and intellectual enrichment in the context of community. Research demonstrates that religious service attendance and participating in rituals improves well-being across the spectrum. In addition, confidential counseling allows members an opportunity to express their frustrations and share their victories.

Civilian Personnel Office (884-4809)

Upon referral from Air Force Personnel Center, will determine if a candidate is qualified for any local vacancies. If qualified, will classify the candidate as a priority referral for civilian hire.

Mental Health (884-5219)

Assists with stress management techniques and any other Mental Health concerns that the service member may be experiencing while going through the Medical Evaluation Board process.

Physical Evaluation Board Liaison Officer (PEBLO) (881-1616)

Briefs the members on the Medical Evaluation Board (MEB) process, and submits MEB packages.

Recovery Care Coordinator (RCC) (884-4416)

Non-Medical Case manager, with responsibility to assist WWs through the Medical Evaluation Board process and advocate for them. Assist with transition/reintegration to the civilian side or return to duty. Connects WWs with local, regional, and national benevolent organizations. Coordinates with the VA for home and vehicle modifications. Provides educational opportunities to include internships and preferred hiring options. Looked upon as a single point contact for resources and benefits.

USSOCOM (Care Coalition) (884-5095)

Serves the Special Operations Forces (SOF) community. Helps SOF Wounded, Ill, or Injured service members navigate all aspects of life post-wound, illness, or injury through four lines of operation: recovery, rehabilitation, reintegration and transition. Connects SOF warriors with internships, fellowships, and benevolent organizations.

VA (Military Service Coordinator) (884-6280)

Assists and advises claimants in the pursuit of benefits from the VA and other agencies.

Vocational Rehabilitation (884-1604)

The VR&E program helps Veterans and Service members with service-connected disabilities and an employment handicap prepare for, obtain, and keep suitable jobs.

“The ultimate source of our capability as a Service resides in the men and women of the Air Force. We must put them first.”

- Kaleth O. Wright, Chief Master Sergeant of the Air Force