



## **LITTLE ROCK AIR FORCE BASE ARKANSAS**

Dear Guest:

Welcome to Little Rock Air Force Base and the Razorback Inn! Your comfort is important to us. In 1952, the local community raised over \$800,000 to purchase and donate 6,100 acres that Little Rock AFB sits on today. Since it first opened its gates in October 1955, the base and community have enjoyed a prosperous symbiotic relationship. It is located next to the city of Jacksonville in central Arkansas. Jacksonville has a population of approximately 30,000 people. It is 15 miles north of Little Rock. Little Rock Air Force Base is the home of the 19th Airlift Wing. Two tenant units, the 314th Airlift Wing and the 189th Airlift Wing, report to Air Education and Training Command. A third tenant unit, the U.S. Air Mobility Weapons School, reports to Air Combat Command. The combined efforts of these units allow Team Little Rock to deploy & train the world's best C-130 Combat Airlifters.

The Guest directory has additional information on sights and tours. It also contains valuable base and local information, our Force Support squadron activities, along with information concerning other base organizations that may be of interest to you. If there is anything you would like a copy of, please ask the Guest Services Representative at the front desk and they will be happy to assist.

Our vision is to become the Air Force's Premier Inn with world-class facilities and service for all. We constantly monitor our rooms for safety, cleanliness, comfort, and convenience. In case something is not quite right or equipment malfunctions after you check-in, please contact the front desk, and they will prepare a maintenance request. If it is within our control, our maintenance team will respond as quickly as possible. If it is beyond their scope, they will refer it to the appropriate office. If the room cannot be repaired in a timely manner, we will attempt to move you to another room. If any aspect of your stay is less you had hoped for, please let us know. We want to correct discrepancies as they occur, so that you may fully enjoy your stay. If you provide an e-mail address to the front desk staff, a comment card can be sent to that address allowing you to provide feedback at your convenience. Of course, we also have hard copies of comment cards that you may leave in the room or in the comment box at the front desk. Once again, welcome to the Razorback Inn at Little Rock AFB. Thank you for the opportunity to serve you.

JERRY MCCRAY, NF-IV  
Lodging Manager, Razorback Inn



### Lodging Directory

Lodging Manager  
(501) 987-3067

Asst. Lodging Manager  
(501) 987-3963

Guest Services Manager  
(501) 987-8711

Guest Relations  
(501) 987-5686

Accounts Manager  
(501) 987-7585

Front Desk  
(501) 987-6753

### Room Keys

Keys will be issued at check-in. If your stay is extended, we will need you to come to the front desk and have your keys recoded. The housekeeping staff is not allowed to unlock doors for guests. If you lock yourself out, you must stop by the front desk to get new keys. This is for our guests' safety.

### Razorback Inn Guest Directory

#### **General Information**

Welcome to the Razorback Inn. Our lodging office, building 883, is staffed 24 hours a day, 7 days a week. Our courteous Guest Services Representatives are always on duty to assist you.

**BUSINESS CENTER:** We have three computers and a printer in the main lobby for guests to access the internet and print up to 10 sheets at no charge. We ask that you limit your use to 30 minutes if any guests are waiting. Also, all of our buildings have free Wi-Fi access.

**CHECK CASHING/ATM:** We only accept checks for the amount of your room charges plus incidentals. If you need cash, there are Automated Teller Machines (ATM) at the following locations on base: Base Lake Shoppette Parking Lot, building 1996; Inside the Commissary, building 790; Inside the BX, building 787; Arkansas Federal Credit Union, building 779; and at First Arkansas Bank & Trust, building 795.

**CHECK IN/OUT TIMES:** Check-in time is 1400 hours. However, you may check-in earlier if your room has been cleaned and serviced. Check-out time is 1100 hours. If you must check-out after 1100 hours, contact the front desk for approval. They can authorize up to 1 hour without incurring a late check-out fee (one night's room rate). Any check-out after 1200 hours must be approved by lodging management on the day of check-out. Any late check-out without prior approval will incur a late check-out fee. Guests may leave their keys in the room when they depart, however, they must call the front desk prior to check-out time and let them know they have vacated the room. Failure to do so may result in a late check-out fee being assessed. Any guest that has reportedly checked-out, yet still has belongings in the room, will be assessed a late check-out fee.

**ROOM RATES:** The following nightly rates have been established by AFSVA. They cannot be discounted or waived. Visiting Quarters (VQ) **\$89.00**; Business Suites and Distinguished Visitor Suites **\$97.00**; Temporary Lodging (TLF1P and TLF2P) **\$96.00**; Pet Friendly Temporary Lodging (TLP1P and TLP2P) **\$96.00** plus **\$10.00** pet fee.



**COMPLIMENTARY ITEMS:** Coffee, tea, and condiments are provided for your enjoyment free of charge. Your housekeeper will replenish daily. There is also complimentary coffee and hot chocolate in the lobby whenever Rickenbacker's is closed.

**HOUSEKEEPING SERVICES:** We provide “Housekeeping Services”, not “Maid Services”. The guest is responsible for picking up clothing, personal belongings, and cleaning counter tops. The housekeepers will provide “light service” daily and “Full Service” every 7 days for long term guests. Only limited service will be provided on all Federal Holidays.

Housekeeping service is provided 7 days a week (unless you post a “Do Not Disturb” sign on your door). The housekeeper will return after 1200 hours to service your room. If the sign is still displayed, service will not be provided. Bed linens will be changed every seven days for long term guests. In the spirit of being environmentally conscious, if you would like to re-use your towels, please hang them on the towel rack. If you would like clean towels, please leave them on the floor and the housekeeper will replace them.

**Light Service:** Light service consists of emptying/cleaning wastebaskets; restocking of coffee, tea, and amenities; cleaning of floors; beds made in accordance with established AF Inns standards; toilets cleaned; bathtub/shower cleaned; vanities, sinks, mirrors cleaned; towels replaced if on floor.

**Full Service:** All items listed in Light Service plus: bed linens changed; light dusting and polishing of furniture; shower curtain/door cleaned.

**Check-out Service:** All items listed in LS and FS plus: High/Low dusting; dishwasher (if equipped) cleaned inside and out; all linens replaced; walls and ceiling cleaned; light fixtures cleaned (free of bugs); counter-tops, sinks, and cabinets cleaned inside and out; A/C, heat, exhaust and return vents cleaned; windows, sills, and tracks cleaned; inside of drawers and cabinets cleaned.

**Do Not Disturb signs (DND):** These signs are provided for your convenience. Simply hang the sign from the exterior door to your room. If you wish to receive housekeeping services, we ask that you remove the “DND” sign by 1200 hours. On the third day that the “DND” is displayed, housekeeping is required to enter the room to ensure everything is satisfactory. The sign will be honored until 1100 hours on the third day. “DND” signs will not be honored if maintenance must enter the room to resolve an issue or for emergencies in which Security Forces or the Fire Department must respond. Pet Friendly rooms must be entered **every day**. The “DND” may be displayed but will not be honored after 1100 hours.

**EXCESS CLEANING FEE:** Guests may be charged a cleaning fee of up to \$150.00 based condition of the room. Excessive trash, boxes, clothing, food items, etc. should be disposed of by the guest to avoid a cleaning fee.

**SMOKING POLICY:** Razorback Inn is smoke-free. This includes all common areas, porches, hallways, and sidewalks of our facilities. Smoking is permitted in Designated Tobacco Areas (DTA) only. Guests who violate this policy will be assessed a \$150.00 cleaning fee to the registered guest’s account. Please locate the DTA near your building.



**SUNDRY ITEMS:** If you have forgotten any toiletry items, we have a selection at the front desk for purchase. We also have snacks, sodas, alcohol, and other miscellaneous items available.

**TV AND DVD RECEPTION/REPAIR:** If the TV or DVD player in your room malfunctions, please notify the front desk. We will try to notify our maintenance personnel during normal business hours for repair or replace the piece of equipment as soon as possible. For inventory and resource protection reasons we cannot move equipment from room to room.

**WAKE UP SERVICES:** This is a courtesy service available to you through the phone system, and the instructions are listed in the Telephone Information section. Clock radio alarms are also available in every room for your convenience.

### **Payment Procedures**

All Lodging guests must pay in advance as directed by AFI 34-135, 6.7, Air Force Lodging Program. All lodging guests must provide a valid credit card at time of check-in, except when the unit is responsible for direct payment. Guests may pay with cash or check; however, they must still have a valid credit card on file. All guests authorize lodging to apply any unpaid charges to their credit card when signing the registration form upon check-in. All long term guests (15 days or more), must return to the front desk at 15-day intervals to verify and pay their next 15 day lodging bill. An automatic payment will be posted to the account for long term guests on the 1st and 15th of each month, provided the guest has authorized this payment process upon check-in. The receipt will then be sent to the guest's room. Cash/check paying guests will pay in advance for the next 30 days or remaining days of occupancy if less than 30. All extensions require payment in advance.

### **Guest Comment Cards**

We have placed a customer comment card in your room so that you can tell us the type of service you received and make suggestions on any areas we fell short. Our TLF opened in 2004 and our VQ building opened in November 2022. If we did good tell us, if we didn't tell us, for this is our report card on how well we did, and we want to make all "A's". Tell us upfront about any problem you have or deficiency you see, so it can be fixed while you are still with us. Your fair evaluation will help us continue to make the best even better. Drop it in the Customer Comment box at the Front Desk, or give it to your housekeeper. If you provide an e-mail address to the front desk staff, a comment card can be sent to that address allowing you to provide feedback at your convenience. Thank you for taking the time to make a difference!



## House Rules

1. Furnishings have been arranged for the convenience of guests and the housekeeping staff. **DO NOT REARRANGE** any of the furnishings. Please keep windows closed when you are not in the room.
2. Liquid bleach and liquid shoe polish/sole dressing are not allowed on the premises of any Lodging facility and if found, will be removed **without notification to the guest.**
3. Bicycles, auto parts, etc., are not authorized in any rooms. Bicycles must use bike racks.
4. Pornographic, inflammatory, offensive, or prejudicial material will not be displayed in quarters.
5. Respect your neighbor by not playing your radio/television too loud.
6. Shirt and shoes must be worn in public and common areas, including laundry rooms, except when sunbathing in appropriate areas.
7. Alcoholic beverages may only be consumed in guest rooms, hotel lobby, patio area, Rickenbacker's Coffee bar, and pavilion area. Consumption is not authorized in front of Lodging buildings or any other common area. Legal drinking age is 21.
8. *Keg beer* is not permitted on the premises of any Lodging facility. Guests must not loiter at/near outside areas such as sidewalks, walkways, bus/van waiting stops, and like areas, subject to the public's observance, with open containers of alcoholic beverages.
9. Sports games (soccer, football, softball, etc.) are not allowed on grass areas, parking lots, or indoors.
10. Roller skates/blades and skateboards are prohibited in or around lodging facilities.
11. Towels, washcloths, bathmats, etc., are to be used only for their intended purposes. Do not use lodging bath linens to polish shoes, remove make-up or wash cars. The guest will be charged for damage or stains from such instances.

## Fire Safety

We ask that you **DO NOT:**

1. Smoke in any lodging facility. Smoking in any lodging room will result in a \$150.00 fee to the registered guest for proper cleaning.
2. Burn candles or incense of any type. If found, item(s) will be removed **without notification to the guest.**
3. Store highly flammable items (gas, charcoal lighter fluid, charcoal, etc.) in your room. If found, item(s) will be removed **without notification to the guest.**
4. Use cooking/heating devices in your room, other than those provided or those listed on the Room Standards. If found, item will be removed **without notification to the guest.**
5. Use charcoal grills, except in authorized parks, playgrounds and areas provided with grills.
6. Leave cooking equipment unattended while in use. Unattended items will be removed and discarded.
7. Place hot appliances such as irons, coffee pots, curling irons, etc., in lockers, drawers, or on the carpet. Also, do not leave them connected when you leave the room.
8. Overload electrical circuits. Use of multiple plugs is prohibited.



## Room Standards

1. The Razorback Inn proudly welcomes you to LRAFB. It is our desire to maintain our buildings in the best possible condition while maintaining low rates. This goal requires a partnership between guests and staff; therefore, we ask that you assist us by adhering to the following:
  - a. Housekeeping will provide Light Service daily and Full Service every 7 days and upon check-out. Please see Housekeeping Services page for description of Light and Full Service.
  - b. Guests are expected to keep clutter to a minimum. TLF rooms are expected to wash dishes; cleaning tools are provided for your use. Do not tape or tack charts, etc. to walls; help control pests by storing food in proper containers; do not store bicycles, car parts, or flammable materials (butane tanks, lighter fluid, gas cans, etc.) in rooms at any time, or under any circumstances. Please Do Not flush any feminine hygiene products down the toilet.
  - c. There is an absolute **“NO SMOKING”** policy in the rooms; smoking is only authorized in designated outdoor smoking areas. **SMOKELESS TOBACCO INCLUDED.**
  
2. VQs have been provided a microwave oven for your cooking needs. Do not place metal objects in microwave, and do not leave food unattended while cooking. Authorized cooking appliances are listed on the Room Standards. Unauthorized cooking appliances will be removed **without notification to the guest.** The fire department prohibits the burning of candles or other open flames. These items will also be removed **without notification to the guest.**
  
3. The housekeeping staff is required to clean every day and must report to management any room not being kept in acceptable conditions. Pictures will be made and kept on file to validate the need for deep cleaning and \$150.00 charge will be assessed. A charge for missing items, damaged items, and deep cleaning will be added when necessary. The amount assessed will be the replacement cost of the item(s) damaged or missing. So please, help us provide the most professional and expedient service possible to all our guests by simply **LEAVING THE ROOM LIKE YOU FOUND IT.**
  
4. Furniture is not to be moved from its original setting. Movement may result in damage to materials. A \$150.00 fee may be assessed if items are moved from the original setting. Failure to abide by room standards may result in a warning (verbal or written), \$150.00 fee, an eviction from lodging, or a combination of the three. The staff and future military families appreciate your assistance in maintaining this facility. Thank you for staying with us and feel free to call management at ext. 987-3067 for suggestions or complaints. Your feedback is very important to us.

## Pet TLF Policy Guidelines

### Pet Policy Administration:

1. Pet owners will be charged a standard \$10 per night fee for pet(s) in the unit and duration of their stay. Limit of two pets (dogs and/or cats only) per unit. Managers may “waive” this restriction on a case-by-case basis and permit other caged pets under 20 lbs.
2. Units designated as “Pet Friendly” will be filled on a first come, first serve basis, by guests with pets.
3. When vacancies occur, authorized guests without pets have the option to stay in pet-friendly quarters after first being advised of the pet-friendly status of the unit.



4. **Pet owners must provide proof of current rabies vaccination record at check-in. Installations may require evidence of additional shots. (NOTE: IAW LRAFBI 31-102, the following breeds are not authorized in privatized housing or Lodging: Pit Bull (American Staffordshire Bull Terrier or English Staffordshire Bull Terrier, Pit Bull Mixes), American Bulldogs, Rottweiler, Doberman pinscher, Chow, and Wolf Hybrids.**
5. **Pet owners are required to sign a “Pet Agreement” at check-in.**
6. Guests, at check-in, are provided a unit checklist showing condition of room/furniture and may “rebut” condition within 2 hours of check-in or accept as is. Razorback Inn personnel will conduct a thorough inspection between guests.
7. Housekeeping must enter the unit daily to clean and inspect for damage.
8. **Use of “Do Not Disturb” signs for Pet rooms will not be honored after 1100 hours.**

### **Pet Policy Room Standards:**

1. Lodging will provide one pet carrier per unit. Guest must provide additional carrier as needed. Pets **must** be containerized when left alone in the unit allowing housekeepers to enter/exit without harm or fear of harm.
2. Pet friendly dog stations are available in the designated “pet relief” area for convenience of cleaning up after the pets. A trash receptacle is also available for pet waste.
3. Units will be professionally sprayed/bombed for fleas as necessary.

### **Pet Owner Responsibilities:**

1. Abide by the Pet Agreement signed at check-in. Failure to do so will result in: 1st warning - (verbal or written), 2nd warning - \$150 fee and/or removal of pet, 3rd warning - eviction from lodging.
2. Pets **must** be secured in pet containers/kennel when guest is not in the unit.
3. Pets are not allowed to sit on furniture, bedding, or linens.
4. Owners may not use lodging towels or linens to bathe pets.
5. Ensure pets are leashed when outside the facility.
6. Owners must ensure “pet relief” area is cleaned up after pet use.
7. Warnings will not be issued for damage to furnishings or facility. Cost of damages will be assessed to registered guest’s account.

### **Veterinary Services**

This listing is provided for your convenience. Neither Razorback Inn nor the United States Air Force endorses any establishment listed below. The exclusion of any establishment is not to be considered a discredit or deterrent towards utilization.

Little Rock AFB Veterinary Clinic – (501) 987-7249  
Jacksonville Animal Hospital – (501) 982-2581  
Pet Care Veterinary Clinic – (501) 835-7115  
After Hours Animal Hospital – (501) 955-0911

Boyd Veterinary Clinic – (501) 982-2119  
Cabot Veterinary Clinic – (501) 982-9536  
Eubanks Veterinary Clinic – (501) 982-2536  
Kiehl Ave. Animal Clinic – (501) 835-8900



## **Kennel Listings**

This listing is provided for your convenience. Neither Razorback Inn nor the United States Air Force endorses any establishment listed below. The exclusion of any establishment is not to be considered a discredit or deterrent towards utilization.

Debbie's Wagging Tails Grooming – (501) 835-6223  
Kamp K9 Pet Resort & Spa (501) 983-1300

A Plus Kennels (501) 834-1114  
Pampered Paws & Claws (501) 940-6157

## **Parking**

Parking is free to all guests. Please be sure lock your vehicle and secure your valuables. Lodging cannot be held responsible for items left in your vehicle. LRAFB Instruction 34-103 requires all boats, trailers, jet skis, campers, and all other recreational type vehicles to be parked at the Outdoor Recreation Center. RVs are to be parked at the RV parking lot. For further questions and proper storage instructions, contact 19 FSS Outdoor Recreation Center at (501) 987-3365.

## **Services**

Ice and vending machines are located on the each floor, with the exception of TLF. Ice makers are in each room of TLF. The vending machines for TLF are located in the foyer on the ground floor.

We also have a cardio room located in building 883 on the first floor. It is available 24 hours a day.

## **Mail Delivery**

Lodging accepts packages from FEDEX and UPS, provided the guest has signed the form authorizing us to accept on his/her behalf. We will then contact you when your package arrives.

Lodging cannot and does not receive any mail or packages from the United States Postal Service (USPS). If you intend to receive mail via USPS, please contact the Postal Service Center (PSC) located in building 834. Guests staying less than 30 days can receive mail through General Delivery and guests staying more than 30 days should establish a PSC Box. The PSC contact number is DSN: 731-6960 or Commercial: (501) 987-6960.

## **Bike Lockers and Bike Rentals**

Bikes are not permitted in any lodging facility, at any time, under any circumstances. Bike racks are located near most of our facilities. Outdoor Recreation has bikes available for rent during your stay. They can be contacted (501) 987-3365.





## Transportation

On Base Transportation – (24 Hours): Please dial 501-987-6086 or 501-987-6087.  
Taxi service is generally restricted to base unless you are eligible and require service to one of our Contract Quarters off base. Please call for specific information applicable to you.

## Taxi Service

Arkansas' #1 Taxi – (501) 613-2285	Sherwood Cab Company – (501) 563-0063
Central Arkansas Taxi – (501) 708-8213	Ken's Cab Company – (501) 515-0462
Steve's Cab – (501) 864-6271	Little Rock Yellow Cab – (501) 222-2222
Little Rock Taxi Service – (501) 574-0830	Black & White Cabs – (501) 374-0333

## Car Rental

Budget Car Rental 3930 E. McCain Blvd (501) 812-6683	Enterprise Rent-A-Car 291 Newman Drive (501) 791-9942	Hertz 5500 Starita Drive (501) 833-9380	Avis Car Rental Sears @ 3930 McCain Blvd (501) 771-0110
Avis Car Rental 1 Airport Road (501) 376-9151	Enterprise Rent-A-Car 200 S. Broadway (501) 376-1919	National Car Rental 1 Airport Road (888) 445-5664	Enterprise Rent-A-Car 5700 Landers Road (501) 955-3816
Enterprise Rent-A-Car 1 Airport Road (501) 537-2880	Dollar Rent a Car 1 Airport Road (866) 434-2226	Alamo Rent a Car 1 Airport Road (800) 992-9823	Budget Car Rental 1 Airport Road (501) 376-1233
	Hertz 1 Airport Road (501) 375-7307	Thrifty Car Rental 1 Airport Road (877) 283-0898	

## Laundry

Self-service washers and dryers are located in lodging building 883 on the first floor. Coin operated detergent dispensers are also available. Washers and dryers for TLF rooms are located in the laundry closet of each room. All lodging laundry rooms are for registered guests only and free of charge. **(Lodging is not responsible for unattended, lost, or stolen items).**

The BX offers Laundry and Dry cleaning services. Alterations are also available in the BX. They are located in building 787. They can be reached at (501) 983-1616 and (501) 988-9235 respectively.



### **Chapel Services**

The Base Chapel is located in building 950 on Arnold Drive. Their contact number is (501) 987-6014.

### **Medical Group**

The Medical Group is located in building 1080 on Arnold Drive. Their appointment line is (501) 987-8811.

### **Base Facilities/Services**

Auto Skills Center – Bldg. 656	Barber Shop – Bldg. 787	Base Exchange – Bldg. 787
Beauty Shop – Bldg. 787	Chapel – Bldg. 950	Child Development – Bldg. 1257, 1990
Commissary – Bldg. 790	Fitness Center – Bldg. 827	Family Readiness – Bldg. 670
Finance – Bldg. 1255	Legal Office – Bldg. 1250	Library – Bldg. 940
Medical Group – Bldg. 1090	Post Office – Bldg. 988	Outdoor Recreation – Bldg. 1075
Security Forces – Bldg. 480	Youth Center – Bldg. 1992	Tickets and Tours – Bldg. 787
Veterinary Services – Bldg. 648		Wood Skills Center – Bldg. 656
Traffic Management Office – Bldg. 1255		Walter’s Community Center – Bldg. 940

### **On Base Dining**

Burger King, Bldg. 789 Phone: (501) 988-4412	Charley’s Steakery, Bldg. 787 Phone: (501) 988-2238	Subway Sandwiches, Bldg. 787 Phone: (501) 988-2238
Game Time Sports Grill, Bldg. 956 Phone: (501) 987-8859	Hercules Dining Facility, Bldg. 834 Phone: (501) 987-3071	
V.I. Pete’s, Bldg. 1080 Phone: (501) 987-5555	Starbucks, Bldg. 787 Phone: (501) 349-5556	
	Wally’s Java, Bldg. 940 Phone: (501) 987-4133	



## Off Base Dining

### **Fast Food Chains not Listed**

Smokin Buns BBQ – (501) 988-2867  
25401 Highway 107, Jacksonville, AR 72076

Original Fried Pie Shop – (501) 985-0508  
1321 T P White Dr, Jacksonville, AR 72076

Wee Bettys Café – (501) 765-3531  
9 Crestview Dr, Jacksonville, AR 72076

The Hook – Catfish Restaurant – (501) 982-2700  
1802 AR-161, Jacksonville, AR 72076

CM Smoke Artisan BBQ – (501) 985-6328  
605 W Main St, Jacksonville, AR 72076

Bar-B-Que Shack – (501) 982-1009  
1000 AR-161, Jacksonville, AR 72076

Chopsticks Pho – (501) 983-4279  
1400 John Harden Dr, Jacksonville, AR 72076

China Wok – (501) 982-9688  
2106 N 1st St, Jacksonville, AR 72076

Emily's Diner – (501) 985-8885  
1021 W Main St, Jacksonville, AR 72076

Barnhill's Steak and Buffet – (501) 982-4456  
500 Gregory St, Jacksonville, AR 72076

C J's Café and Deli – (501) 941-1900  
3065 AR-367, Cabot, AR 72023

China Buffet – (501) 843-9980  
906 S Pine St # 12, Cabot, AR 72023

Crossroads Restaurant – (501) 843-0927  
3472 South 89, Cabot, AR 72023

Dragon Express – (501) 983-1409  
11605 AR-5, Cabot, AR 72023

Roma Italian Restaurant – (501) 241-1632  
2126 N 1st St, Jacksonville, AR 72076

Papito's Mexican Restaurant – (501) 982-0611  
1700 John Harden Dr, Jacksonville, AR 72076

Pho and More – (501) 241-1447  
123 S Jeff Davis St, Jacksonville, AR 72076

Cancun Mexican Restaurant – (501) 985-3300  
1524 W Main St, Jacksonville, AR 72076

Meat Shoppe – (501) 833-2100  
14509 AR-107, Gravel Ridge, AR 72076

Fuzzy's Taco Shop – (501) 457-7953  
140 John Harden Dr, Jacksonville, AR 72076

Chicken Country – (501) 982-2424  
1922 W Main St, Jacksonville, AR 72076

China Delight – (501) 985-8557  
324 W Main St, Jacksonville, AR 72076

First Street Café – (501) 985-9600  
2126 N 1st St, Jacksonville, AR 72076

Brick Oven Pizza Company – (501) 605-8333  
2051 W Main St # G, Cabot, AR 72023

Cheryl's Diner – (501) 422-0834  
211 E Main St, Cabot, AR 72023

Colton's Steak House & Grill – (501) 843-1905  
195 Northport Dr, Cabot, AR 72023

Deer Creek Fire and Stone – (501) 843-3337  
2541 W Main St, Cabot, AR 72023

El Canaveral – (501) 941-5109  
1103 Arkansas 89, Cabot, AR 72023



3 Flamingos – (501) 605-1014  
1103 S Pine St, Cabot, AR 72023

Agasi 7: Rooftop Bar & Kitchen – (501) 244-0044  
322 Rock St, Little Rock, AR 72202

Bangkok Thai Cuisine – (501) 374-5105  
400 President Clinton Ave, Little Rock, AR 72201

Bar Louie – (501) 228-0444  
11525 Cantrell Rd, Little Rock, AR 72212

Benihana – (501) 374-8081  
2 Riverfront Pl, North Little Rock, AR 72114

BJ's Restaurant & Brewhouse – (501) 502-0300  
3941 McCain Blvd, North Little Rock, AR 72116

Boston's Restaurant & Sports Bar – (501) 235-2000  
3201 Bankhead Dr, Little Rock, AR 72206

Chuy's Tex-Mex – (501) 771-2440  
5105 Warden Rd, North Little Rock, AR 72116

Whole Hog Café – (501) 753-9227  
5107 Warden Rd, North Little Rock, AR 72116

Olive Garden – (501) 758-4603  
2943 Lakewood Village Dr, North Little Rock, AR 72116

Hunan's Restaurant – (501) 835-8723  
8000 AR-107, Sherwood, AR 72120

Andina Café – (501) 376-2326  
433 E 3rd St, Little Rock, AR 72201

Baja Grill – (501) 722-8920  
5923 Kavanaugh Blvd, Little Rock, AR 72207

Bellwood Diner – (501) 753-1012  
3815 MacArthur Dr, North Little Rock, AR 72118

Big Whiskey's Bar and Grill – (501) 324-2449  
225 E Markham St, Little Rock, AR 72201

Blue Coast Burrito – (501) 945-8033  
4613 E. McCain North, North Little Rock, AR 72117

Roper's Restaurant – (501) 392-6283  
14421 AR-107 #107, Sherwood, AR 72120

On the Border – (501) 476-7180  
6000 Warden Rd, Sherwood, AR 72120

Mean Pig BBQ – (501) 941-5489  
3096 Bill Foster Memorial Hwy W, Cabot, AR 72023

Arkansas Hibachi – (501) 941-3886  
110 S Rockwood Dr, Cabot, AR 72023

Cactus Jack's (501) 945-5888  
4120 E McCain Blvd, North Little Rock, AR 72117



### **Area Attractions**

Clinton Presidential Library	1200 President Clinton Ave, Little Rock, AR 72201
Crystal Bridges Museum	600 Museum Way, Bentonville, AR 72712
Crater of Diamonds State Park	209 State Park Rd, Murfreesboro, AR 71958
Mount Magazine State Park	577 Lodge Dr, Paris, AR 72855
Hot Springs National Park	369 Central Ave, Hot Springs, AR 71901
Old State House Museum	300 W Markham St, Little Rock, AR 72201
Ozark Folk Center	1032 Park Ave, Mountain View, AR 72560
Bathhouse Row	Hot Springs National Park in the city of Hot Springs, Arkansas.
Pinnacle Mountain State Park	11901 Pinnacle Valley Rd, Roland, AR 72135
Big Dam Bridge	4000 Cook's Landing Road, North Little Rock, AR 72118
Wild River Country	6820 Crystal Hill Rd, North Little Rock, AR 72118
Magic Springs and Crystal Falls	1701 E Grand Ave, Hot Springs, AR 71901
Little Rock Zoo	1 Zoo Dr, Little Rock, AR 72205
Arkansas Museum of Discovery	500 President Clinton Ave #150, Little Rock, AR 72201
ESSE Purse Museum	1510 Main St, Little Rock, AR 72202
Oaklawn Racing and Gaming	2705 Central Ave, Hot Springs, AR 71901
Eureka Springs & N. Arkansas Railway	299 N Main St, Eureka Springs, AR 72632
Jacksonville Museum of Military History	N. Hospital Cir, Jacksonville, AR 72076



## **Radio Stations**

### **FM Stations**

KDJE – 100.3 – Modern Rock

KOAR – 101.5 – Christian Contemporary

KOKY – 102.1 – Urban Adult Contemporary

KPZK – 102.5 – Gospel

KABZ – 103.7 – Talk/Personality

KMJX – 105.1 – Classic Country

KABF – 88.3 – Community

KUAR – 89.1 – Public Radio/News/Jazz

KLRE – 90.5 – Variety

KUCA – 91.3 – Variety

KASR – 92.7 – Sports

KHDX – 93.1 – Variety

KKSP – 93.3 – Sports

KKPT – 94.1 – Classic Rock

KSSN – 95.7 – Country

KINC – 98.1 – Variety

KURB – 98.5 – Adult Contemporary

KDIS – 99.5 – Christian Radio

### **AM Stations**

KJBN – 1050 – Religious

KAAY – 1090 – Christian

KPZK – 1250 – Urban

KDXE – 1380 – Urban AC

KARN – 920 – Sports



## Television Line Up

### GENERAL VIEWING

- |                          |                                  |
|--------------------------|----------------------------------|
| 3 - Marketing Channel    | 42 - ID: INVESTIGATION DISCOVERY |
| 4 - Lodging channel      | 43 - TRU TV                      |
| 5 - CBS - KTHV           | 44 - FOOD NETWORK                |
| 6 - NBC - KARK           | 45 - HGTV                        |
| 7 - CW - KASN            | 46 - UNIVISION                   |
| 8 - MNT - KARZ           | 47 - GALAVISION                  |
| 9 - PBS - KETS           | 48 - CNN                         |
| 10 - FOX - KLRT          | 49 - CNN HEADLINE NEWS           |
| 11 - ION                 | 50 - FOX NEWS                    |
| 12 - ABC - KATV          | 51 - C-SPAN                      |
| 13 - CARTOON NETWORK     | 52 - C-SPAN 2                    |
| 14 - NICKELODEON EAST    | 53 - INSP                        |
| 15 - TEEN NICK           | 54 - MSNBC                       |
| 16 - NICKELODEON WEST    | 55 - CNBC                        |
| 17 - BABY FIRST          | 56 - ACCU-WEATHER                |
| 18 - DISNEY JUNIOR       | 57 - ESPN                        |
| 19 - DISNEY CHANNEL      | 58 - ESPN 2                      |
| 20 - DISNEY XD           | 59 - ESPNEWS                     |
| 21 - FREEFORM            | 60 - ESPNU                       |
| 22 - TV LAND             | 61 - BIG TEN NETWORK             |
| 23 - RFD TV              | 62 - FOX SPORTS 1                |
| 24 - HALLMARK CHANNEL    | 63 - PURSUIT CHANNEL             |
| 25 - REELZ               | 64 - AXS                         |
| 26 - LIFETIME            | 65 - FXX                         |
| 27 - OVATION             | 66 - LINK                        |
| 28 - BRAVO               | 67 - MTV                         |
| 29 - A&E                 | 68 - MTV2                        |
| 30 - FX                  | 69 - BET                         |
| 31 - BBC AMERICA         | 70 - VH 1                        |
| 32 - TLC                 | 71 - CMT                         |
| 33 - TBS                 | 72 - PARAMOUNT                   |
| 34 - TNT                 | 73 - SYFY                        |
| 35 - USA NETWORK         | 74 - E! ENTERTAINMENT            |
| 36 - ANIMAL PLANET       | 75 - COMEDY CENTRAL              |
| 37 - NASA                | 76 - AMC                         |
| 38 - DISCOVERY           | 77 - HALLMARK MOVIE CHANNEL      |
| 39 - NATIONAL GEOGRAPHIC | 78 - TURNER CLASSIC MOVIES       |
| 40 - MOTOR TREND         |                                  |
| 41 - HISTORY CHANNEL     |                                  |



## ***DIALING INSTRUCTIONS FOR REGULAR ROOMS***

### ***DIALING INSTRUCTIONS***

IN CASE OF EMERGENCY DIAL: **911** Inform dispatcher of your location (building and room number)

### ***DIALING PLAN***

Room to Room (on base lodging only) - Press 4 digit room number.

On Base Extension (base agencies) - Press 97 + 987 + XXXX (4 digit ext.)

DSN Access – Press 97 + 94 + DSN ext.

Local Calls – Press 99 + XXX-XXXX (7 digit ext.)

Long Distance Charged to Room – **Flat rate \$0.10 per minute** Press 99 + 1 + Area Code + (7 digit ext.)

International Call Charged to Room – **\$1.50 /minute** Press 99 + 011 + Country Code + City Code + (7 digit #)

MABB is our long distance carrier. Please refer to the telephone book for local exchanges. **NOTICE:** Calls charged to the room will be charged at the following flatrates: long distance within the United States - \$.10 per minute; international long distance - \$1.50 per minute.

### **Emergency Phone Numbers:**

Security Forces (Emergency):911

Medical Emergency: 911

AFOSI: 99 – 987-6116

Safety Office: 99 – 987-3290

Suicide Prevention: 99 – 1-800-SUICIDE

Sexual Assault & Response Coordinator: 99 – 987-7272

Security Forces (Non-Emergency): 99 – 987-3221

Fire Reporting: 911

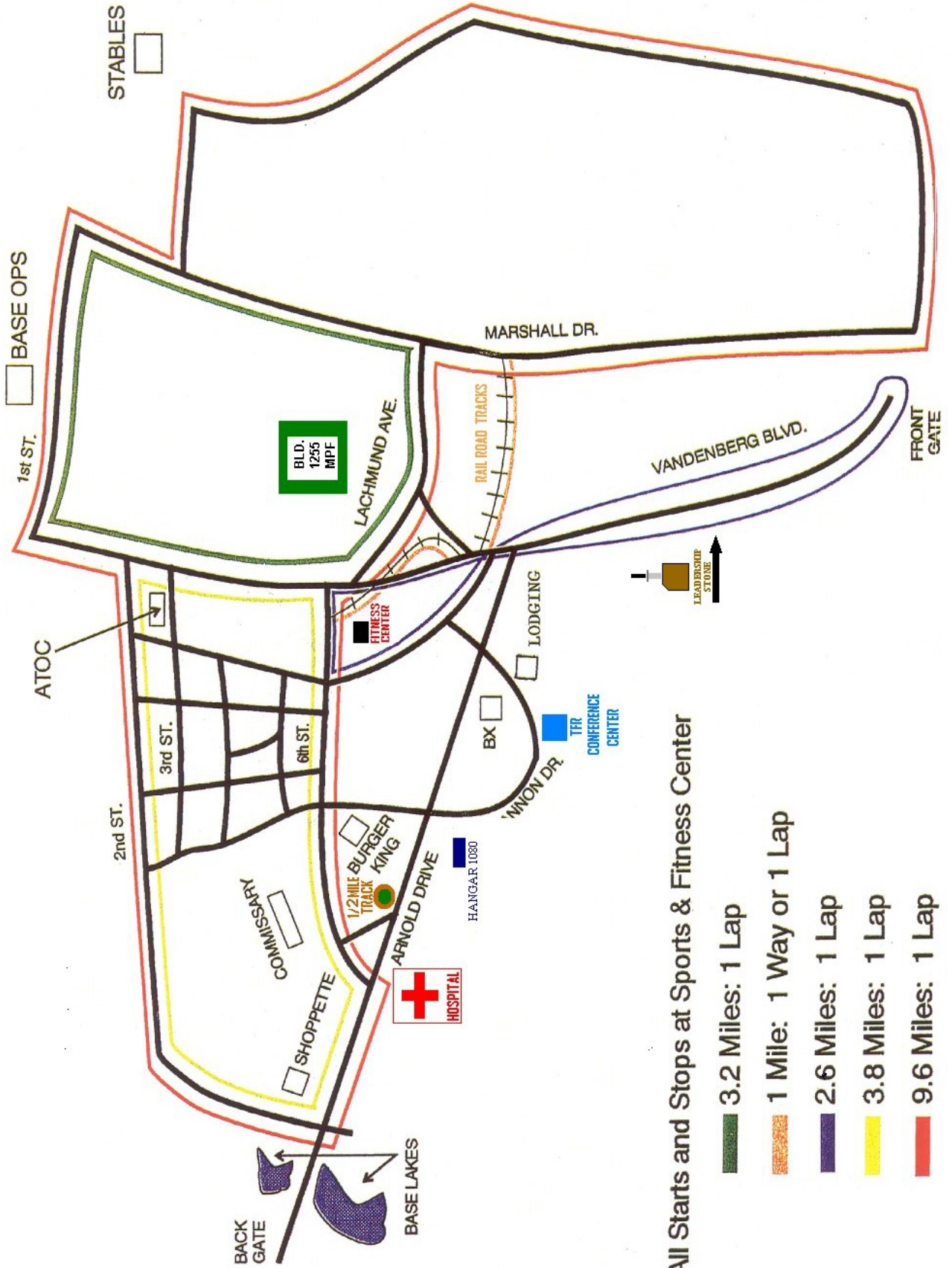
Command Post: 99 – 987-1900

Crime Stop: 99 – 987-6660

Family Readiness: 99 – 987-6801



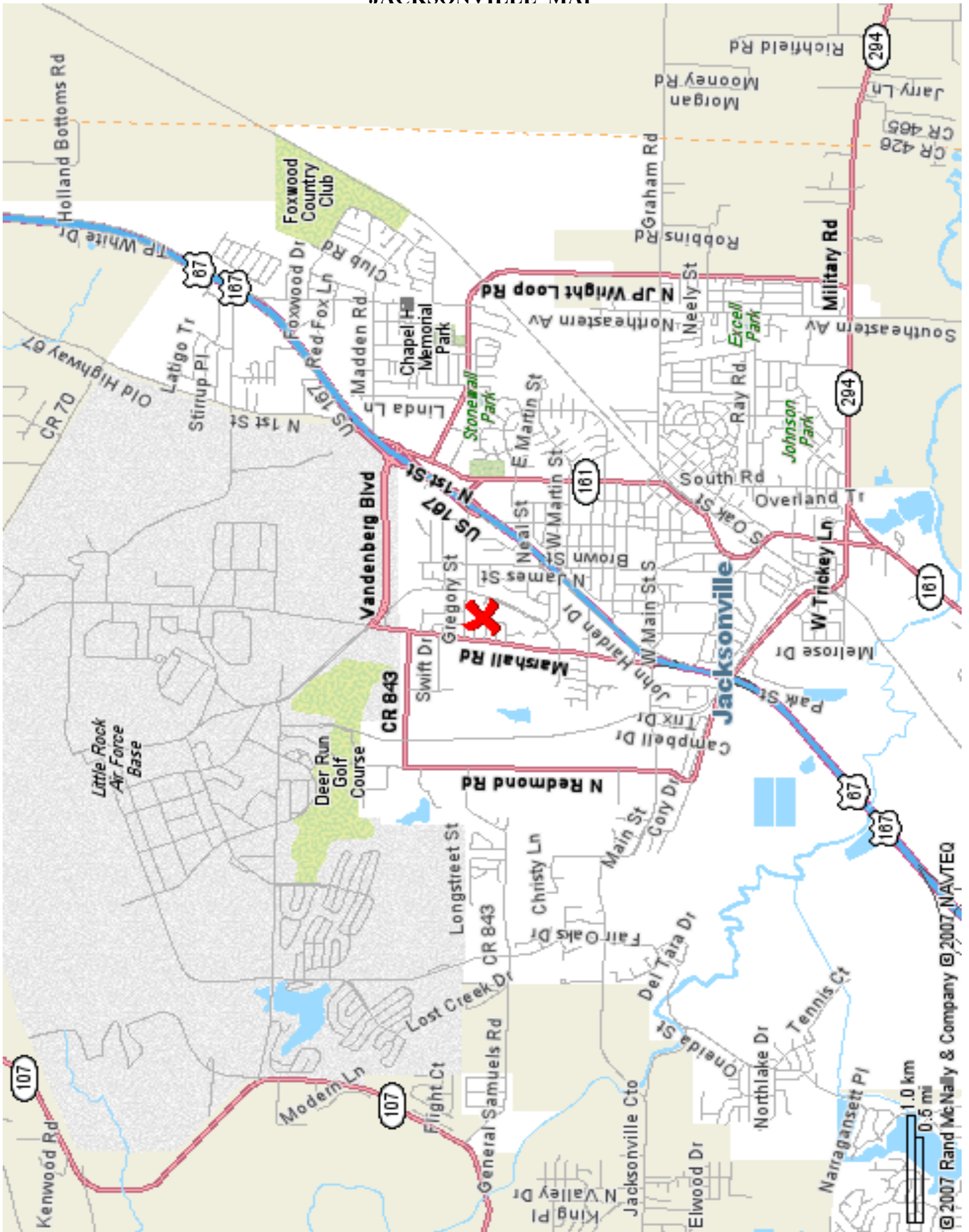
# BASE JOGGING TRAILS



All Starts and Stops at Sports & Fitness Center

- 3.2 Miles: 1 Lap
- 1 Mile: 1 Way or 1 Lap
- 2.6 Miles: 1 Lap
- 3.8 Miles: 1 Lap
- 9.6 Miles: 1 Lap

# JACKSONVILLE MAP



Little Rock AFB

**Razorback Inn**

883 Arnold Drive Little Rock AFB, AR. 72078

Front Desk (501) 987-6753 DSN: 731-6753



**WIRELESS HIGH SPEED INTERNET ACCESS (HSIA)  
INSTRUCTIONS**

Turn on your computer. It may take a few minutes for your computer to detect the wireless network. Connect to “razorbackinn”.

**TROUBLESHOOTING STEPS**

**Gaming Machines:**

Currently, we do not support any gaming machines (Xbox, Game Cube, Playstation 3, PSP etc.)

**VPN Service:**

For issues concerning VPN Service, please contact Help Desk Support at 866-435-7548. Press option 1 for Hospitality Service, and option 1 for Internet Service.

**Wireless Internet Service:**

If your computer does not find your wireless service, go through the following steps:

- Verify that your wireless card is on. Some laptops have switches that will turn wireless service on or off. Make sure it is on. Try to connect to “razorbackinn”.
- If you still can’t access the wireless network, please contact Help Desk Support at 866-435-7548. Press option 1 for Hospitality Service, and option 1 for Internet Service.
- If you have found a wireless connection but you are unable to access the Internet, go through the following steps for your specific operating system.

**Windows 98/ME (by command line):**

- Open an MS-DOS Prompt command window. Go to Programs, Accessories, and Command prompt.
- Type the commands: **ipconfig /release\_all ipconfig /renew\_all**
- Type the command **exit** to close the command window.

**Windows NT/2000/XP (by command line):**

- Open a command window. Go to Start, Run, and enter “cmd”. The Command Prompt should appear.
- Type the commands: **ipconfig /release ipconfig /renew**
- Type the command **exit** to close the command window.

**Windows Vista (by command line):**

- Open a command window. Enter “cmd” in the Search Box under the Vista Start menu and then press Ctrl + Shift + Enter to launch the tool with administrative privileges. Then say “I do” to the UAC prompt.
- Type the commands: **ipconfig /release ipconfig /renew**

- Type the command **exit** to close the command window

#### **Apple Mac OS X (by command line):**

- Ensure that you know the password of an Administrator for the system.
- Open a **Terminal** command window.
- Type the commands: **sudo ipconfig set en0 BOOTP**  
**sudo ipconfig set en0 DHCP**

-where **en0** is the interface connecting to the cable modem. These commands are case-sensitive and must be typed as shown. When prompted, quote an Administrator's password.

- Close the Terminal window.

**IP Addresses:** This service only supports the use of dynamically assigned IP Addresses. Your computer must be configured to obtain an IP Address automatically.

When you connect to the cable network, your PC/Mac is automatically issued with a unique IP address by means of DHCP (Dynamic Host Configuration Protocol). The public IP address allocated by DHCP for the cable connection is called the **WAN address**. If your PC/Mac is connected directly to the cable modem, with no intervening routers, then its IP address will be the WAN address.

- **Windows XP:** Under Network Connections, highlight Internet Protocol (TCP/IP). Click on Properties, then obtain an IP Address automatically, and obtain a DNS server address automatically.

- **Windows Vista:** When your computer cannot connect to a network and the DHCP client fails to reach the DHCP server, Windows Vista will not show the dynamic IP address, but switch to Automatic Private IP Addressing (APIPA) instead. This means that your IP address will be something like 169.254.a.b. If this is the case, you need to disable automatic addressing and restart your computer by doing the following:

Click Start > Run. Type regedit and press OK.

Browse to HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters Right click this entry and select New Dword.

Rename the new entry ArpRetryCount (leave it set to 0 by default). Restart the computer.

You can discover the (LAN) IP address of your PC/Mac as follows:

- **Win9x/ME:** click Start, Run, enter the command **winipcfg**. Use the pull-down item to select the network interface for the cable modem (rather than any PPP dial-up). Look for the line **IP Address**.
- **Windows** (any version except Win95): open a command prompt window, type the command **ipconfig**. Look for the output section related to the network interface for the cable modem.
- **Windows XP:** Open a command window. Go to Start, Run, and enter "cmd". The Command Prompt should appear. Type **ipconfig**. This should show the computer IP Address, Subnet Mask and Default Gateway.
- **Windows Vista:** Open a command window. Enter "cmd" in the Search Box under the Vista Start menu and then press Ctrl + Shift + Enter to launch the tool with administrative privileges. Then say "I do" to the UAC prompt. Type **ipconfig**. This should show the computer IP Address, Subnet Mask and Default Gateway.
- **Apple Mac OS 8.x/9.x:** Pull down the Apple menu, select Control Panels. Open the control panel **TCP/IP**. Look for the line **IP address**.
- **Apple Mac OS X:** Any of the following: Pull down the Apple menu, select System Properties, click **Network**. In the pull-down **Show:** select the network interface in use. Click tab **TCP/IP** and look for the line **IP Address**.

Open a **Terminal** window, type the command **ipconfig en0** (where **en0** is the interface in use) and look for the line **inet**.

Open a **Terminal** window, type the command **ipconfig getifaddr en0** (where **en0** is the interface in use).

In order to verify if the TCP/IP connection on the local machine is functioning within normal parameters, users

can also ping their own computer with the following commands "ping 127.0.0.1" (IPv4 address) or "ping localhost." Any error message is an indication of the fact that the TCP/IP connection on the local machine is at fault.

**If you are still unable to access the Internet, please contact Help Desk Support at 866-435-7548. Press option 1 for Hospitality Service, and option 1 for Internet Service.**



## **EMERGENCY INFORMATION**

In case of a severe thunderstorm or tornado watch/warning, there is a front desk clerk on duty 24 hours a day to assist you. Should an emergency arise, remain calm, and follow these guidelines:

Close and lock all windows to reduce injury from shattering glass. Close all curtains and blinds. Tie down any loose equipment or move aside.

Monitor the radio or television for severe weather updates. (T.V. Channel 7 or radio station 94.1) Use common sense and good judgment.

Be prepared to take shelter if a tornado warning is issued (3-5 minute steady tone alarm). Keep away from windows and doors.

In case of a tornado siren, follow these guidelines:

**Building 883:** Go downstairs to the long hallway away from the windows and doors. Take a blanket with you to protect yourself from flying debris.

**Building 952:**

1<sup>st</sup> floor – Proceed to your bathroom with a blanket, remaining there until the storm has passed.

2<sup>nd</sup> floor – Proceed to the first floor hallways avoiding the elevators. Take a blanket with you to protect yourself from flying debris.

**DO NOT LEAVE THE BUILDING!** Go to the lowest level of the building you are in. Stay away from all windows and doors. Take a blanket with you to protect yourself from flying debris. In case of a severe thunderstorm, ice storm, or blizzard: Avoid going outside. If you need to leave the building, watch for ice on the stairs. Wear protective outer garments including head gear.

## **SHELTER IN-PLACE**

*In the event Shelter In-place is directed, guests in building 883 should remain in their room.*

Shelter In-Place (SIP) LOCATIONS:

**Bldg. 952:** West Staircase, East Staircase, Center Staircase & Housekeeping Break-room.  
Shelter-in place kits are at those locations.

**SHELTER IN PLACE MAP**

