



51st Fighter Wing

Integrity - Service - Excellence



Newcomers Orientation

We Guard the Freedom of 51 Million People



51 FW STRATEGY

Mission Execution



Prepare Osan for the Future



Develop Innovative Leaders



Care of Airmen and their Families



Fight Tonight is not a Platitude, It's a Reality!



Osan 2030+



Main Gate (2022)



Community Green Space (2023)



Chapel
(2023)



Child Development Center (2024)



Echo MSA (2027)



DFAC (2027)



Fitness Center (2028)



Korea Air and Space
Operations Center (2031)



AF Connect

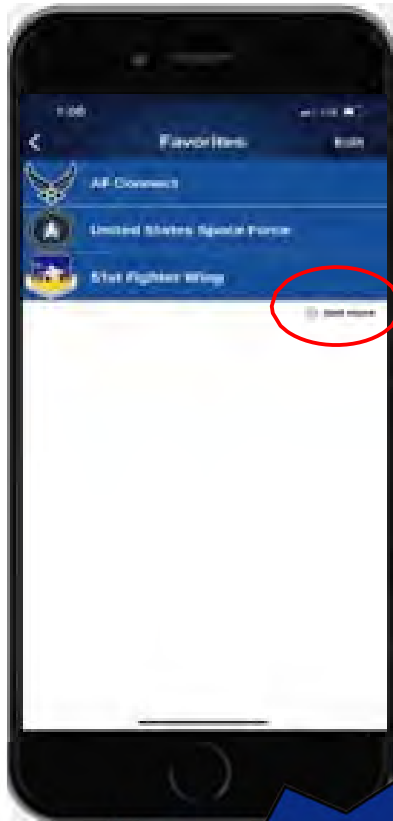
One-Stop Shop for Osan Information





AF Connect

**Add the 51st Fighter Wing to
your favorites and...**



- Up-To-Date Osan AB Directory
- Osan AB Events Calendar
- Commissary “Click2Go”
- Dormitory One-Stop
- Work Orders
- Final Out
- Events, etc...
- And many more features!

Download Today!



ROK Military Rank

Republic of Korea Military Rank

OFFICERS

SOUTH KOREA RANK	SO-WI	JUNG-WI	DAE-WI	SO-RYEONG	JUNG-RYEONG	DAE-RYEONG	JUN-JANG	SO-JANG	JUNG-JANG	DAE-JANG
ARMY, AIR FORCE, AND MARINES										
UNITED STATES RANK TITLES	SECOND LIEUTENANT	FIRST LIEUTENANT	CAPTAIN	MAJOR	LIEUTENANT COLONEL	COLONEL	BRIGADIER GENERAL	MAJOR GENERAL	LIEUTENANT GENERAL	GENERAL
SOUTH KOREA RANK	SO-WI	JUNG-WI	DAE-WI	SO-RYEONG	JUNG-RYEONG	DAE-RYEONG	JUN-JANG	SO-JANG	JUNG-JANG	DAE-JANG
NAVY										
UNITED STATES RANK TITLES	ENSIGN	LIEUTENANT JG	LIEUTENANT	LT COMMANDER	COMMANDER	CAPTAIN	REAR ADMIRAL (lower)	REAR ADMIRAL (upper)	VICE ADMIRAL	ADMIRAL

ENLISTED RANKS

SOUTH KOREA RANK	YI-BYEONG	IL-BYEONG	SANG-BYEONG	BYEONG-JANG	HA-SA	CHUNG-SA	SANG-SA	WON-SA
ALL FORCES								
UNITED STATES RANK TITLES ARMY	PRIVATE	PRIVATE 1ST CLASS	CORPORAL/SPECIALIST	SERGEANT	STAFF SERGEANT	SERGEANT 1ST CLASS	MASTER SERGEANT/FIRST SERGEANT	SERGEANT MAJOR/COMMAND SERGEANT MAJOR
UNITED STATES RANK TITLES AIR FORCE	AIRMAN	AIRMAN 1ST CLASS	SENIOR AIRMAN/SERGEANT	STAFF SERGEANT	TECHNICAL SERGEANT	MASTER SERGEANT	SENIOR MASTER SERGEANT	CHIEF MASTER SERGEANT
UNITED STATES RANK TITLES NAVY	SEAMAN APPRENTICE	SEAMAN	PETTY OFFICER 3D CLASS	PETTY OFFICER 2D CLASS	PETTY OFFICER 1ST CLASS	CHIEF PETTY OFFICER	SENIOR CHIEF PETTY OFFICER	MASTER CHIEF PETTY OFFICER

In general terms, the Republic of Korea military rank and grade structure corresponds, with that of the U.S. military, as does the correlation between rank and responsibility.

We Guard the Freedom of 51 Million People



WELCOME



51st Maintenance Group



LEADERSHIP



51st Mission Support Group *"The Muscle Behind The Mission"*



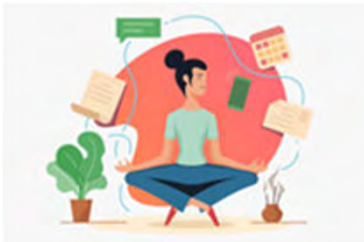
We Guard the Freedom of 51 Million People



Military & Family Readiness



Employment Assistance



We Guard the Freedom of 51 Million People



Cultural Adaptation

M&FRC

The McPherson Center, Building 916

Office Hours: Monday – Friday 0800-1600

COMM: 0505-784-5440

DSN: 784-5440

Email: osan.afrc@us.af.mil

Website: 51fss.com/afrc



Cultural Adaptation

- **Most common greeting in Korea**
 - “Annyong haseyo?”
- **Close contact culture**
 - Walk arm-in-arm between women
 - Preference for male children
- **No.1 question from Koreans**
 - “How old are you?”





Cultural Adaptation

Customs and Traditions

■ Polite, Formal

- Shake hands with two hands
- Give/receive with two hands
- Address by title and family name
- Bowing





Cultural Adaptation

Customs and Traditions

■ Korean restaurant

- Remove your shoes
- Sit on the floor
- Eat with chopsticks
- No separate tabs
- Tipping is optional
- Do not insert your spoon into your rice





Cultural Adaptation

Customs and Traditions

- **Superstitious**
 - Red ink
 - Number 4
- **Shopping**
 - Exchanges>Returns
 - First customer of the day





Cultural Adaptation

Tours

- Namdaemun/Dongdaemun Market
- COEX mall shopping
- Korean Folk Village
- Local Super Store
- Insadong
- Lotte 4D Cinema/Mall

Other Events

- Cooking classes
 - Korean, German, Chinese, Panamanian, Filipino
- Adventure dining out
- First Step Hangul
- Let's talk Korean
- 4/9 Market Excursion



Cultural Adaptation

To sign up for programs
or for more information,
contact the
Military & Family Readiness Center,
784-5440

View our monthly calendar www.51fss.com/afrc.htm
Join our Facebook group: Osan Airman & Family Readiness
Center

Gamsa-hamnida!

We Guard the Freedom of 51 Million People



Medical

Effective 1 Oct 22

- No changes to hours and services; anticipated increase in patients and longer wait times
- Emergent cases will be directed/transferred to higher level of care (BDAACH, Korean hospitals)
- Example: Pregnancy-related issues > 20 weeks
- All Tricare beneficiaries covered
- Non-urgent medical concerns: go to your PCM
- ISOS translation service #: 080-429-0880 option 1
- Nurse Advice Line: 080-500-4011 (from Korean PH #)
- **OFF-BASE emergencies: 119**
- On-base emergencies: 031-661-9111

We Guard the Freedom of 51 Million People



Medical

51st Medical Group Facility

Building 777

Office Hours: Monday – Friday 0700-1700

COMM: 0505-784-DOCS (3627)

DSN: 784-DOCS (3627)

We Guard the Freedom of 51 Million People



Medical Right Start

51st Medical Group



Mission... Maximize the Human Weapon System
Execute Contingency Operations
Deliver Trustworthy Care

Vision... Contingency ready professionals forging the fittest and healthiest warfighting team!



Medical

How Do I Get Seen?

Medical Group Hours of Operation:

Monday - Friday 0700 - 1700

Appointment Policy: 10 minutes late = NO SHOW STATUS

* The Medical Group is closed **EVERY THIRD THURSDAY** for Readiness Training, Weekends, Federal Holidays, Family Days, and Wing Exercises *

Appointment Scheduling:

Commercial: 0505-784-DOCS (3627) / 031-661-DOCS / DSN: 784-DOCS

TRICARE Online: www.tricareonline.com – **fill out paper!**

After Hours Care:

Call **911 (119 off base)** for life, limb, or eyesight emergencies

Emergency Room 24/7 (co-located with the Medical Group)



Feel the Thunder!
We Guard the Freedom of 51 Million People



Medical

Primary Care Services

Clinics located on lower level:

- Family Health
- Pediatrics
- Women's Health
- Internal Medicine

Clinics located on Main Level:

- Flight Med
- Warrior- Active Duty only
- Immunizations



We Guard the Freedom of 151 Million People



Medical

Flight & Operational Medicine Clinic

- **Primary Care for:**
 - AD members on flight status, including controllers (DD form 2992 holders)
 - AD members undergoing PRP admin qualification
 - Dependents (Command Sponsored, 18 years and older)
 - Empaneled Units: 25FS, 36FS, 5RS (pilots), 51 FW, 7 AF, 621 ACS, 51OSS (air traffic controllers), 604 ASOS, 607 ASOG, 621 ACS, 607 Air Ops, EOD
 - *Upon arrival to OSAN, all AD members on Flight Status (DD form 2992 holders) **MUST** bring your medical records to the Flight Medicine Clinic if it is hand-carried*
- **Clinic Hours:**
 - Mon/Tues/Wed: 0700-1700
 - Thurs: 0700-1100 (closed Thurs pm for training)
 - Fri: 0800-1700
- **Sick call:**
Mon/Tues/Wed: 0700-0730 and 1300-1330 Thu: 0700-0730 Fri: 1300-1330

We Guard the Freedom of 51 Million People



Medical

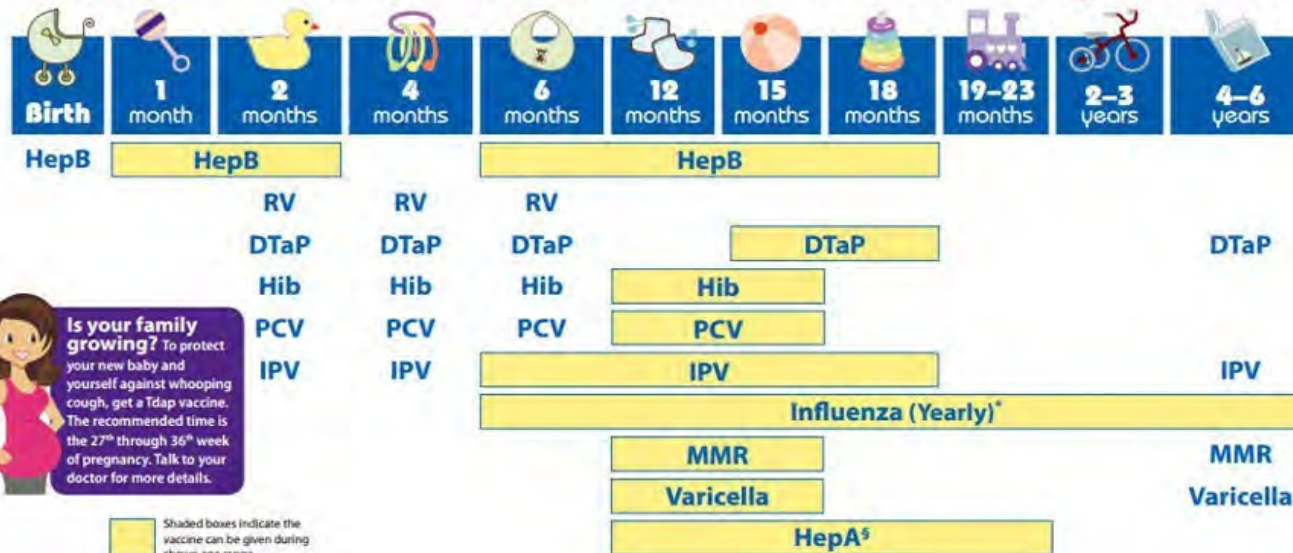
Pediatric Services

Don't Miss your Well Child Visits!

- 2 months
- 4 months
- 6 months
- 9 months
- 12 months
- 15 months
- 18 months
- 24 months

Then yearly thereafter

2017 Recommended Immunizations for Children from Birth Through 6 Years Old



Is your family growing? To protect your new baby and yourself against whooping cough, get a Tdap vaccine. The recommended time is the 27th through 36th week of pregnancy. Talk to your doctor for more details.



Feel the Thunder!
We Guard the Freedom of 51 Million People



Medical

Walk-in Clinics

- Sore Throat* (please see notes)
- Cold like symptoms*
(please see notes)
- Pregnancy testing
- Dysuria (Urinary tract infections)
- Injections
- Wart removal
- Blood pressure checks



HOURS: 0800-1000 and 1300-1500 M-F
except on holidays & training days



Medical

24 Hour Quarters

- Did you know for our Active Duty members who are **not feeling well** that supervisors and commanders have the authority per AFMAN 41-210, par 4.11.4 to grant “up to 24 hours sick status at their discretion if a member’s illness/Injury does not require MTF intervention”. If the illness persists beyond 24 hours, the 51st Medical Group is ready and able to provide trustworthy care.



Medical

Behavioral Health Optimization Program (BHOP)

- Led by a Behavioral Health Consultant
- Located in the Family Health Clinic (PCM or SELF REFERRAL)
 - *Does NOT generate a separate Mental Health record*
- Let the BHOP help you...

Manage Common Health Conditions

- Sleep Problems/Insomnia
- Hypertension
- Chronic Pain
- Diabetes

Make Lifestyle Changes

- Weight Loss
- Tobacco Cessation
- Reduce Alcohol Use
- Exercise

Cope with Emotional Problems

- Depression/Anxiety
- Stress & Adjustment issues
- Anger
- Relationship Problems



We Guard the Freedom of 51 Million People



Medical

Optometry Clinic

Hours of Operation: M-F 0700-1700

Closed daily from 1130-1300

For eye emergencies, report to the ER

- First Assignment? Walk into the Optometry Clinic to update your IMR
- Bring old glasses and/or contact lenses to your appt(s)
- Gas mask inserts ordered with a valid Rx takes 2-4 weeks
- AD are authorized two pairs of eyeglasses each year
- **Note:** Surgical evaluations are not provided; AD are NOT authorized to have corrective eye surgery while stationed in Korea due to gas mask restrictions post surgery

We Guard the Freedom of 51 Million People



Medical

Physical Therapy

- Do you have pain because of flexibility issues?
- **Functional Mobility Classes** are available with a referral
- 60 minute class currently on Fridays at 1300 in the PT clinic



To schedule an appointment or to enroll in a class, please call the PT Clinic at the numbers listed below.

- Note: The PT clinic is currently seeing only active duty stationed at Osan AB
Physical Therapy DSN: 784-2155/784-2157

We Guard the Freedom of 51 Million People



Medical

Pharmacy Services

- **Hours of Operation: M-F 0700-1700**
- **General Pharmacy questions call: 784-2185**
- **Med Refill Call-In Service:**
 - Dial the automated refill line at **784-2186**
 - Refills called in by 1700 will be ready for pick up by 1000 next duty day
- **Prescriptions ready for pick up should be picked up within 5 duty days**

We Guard the Freedom of 51 Million People



Medical

Pharmacy Services

- **Carryover Prescription from stateside locations:**
 - Complete a request and receive up to a 90 day supply of your prescription within 2 duty days.
 - Before this supply runs out, you should get established with a local provider and request a new prescription for the year.
 - Carryovers cannot be provided for controlled prescriptions and a regular stateside transfer can take up to 7 duty days as it is challenging to contact CONUS pharmacies.
 - If you take a special medication, we will try to acquire it, however there is no guarantee and it may take 4-8 weeks.

We Guard the Freedom of 51 Million People



Medical

Pharmacist-Run Clinic Programs

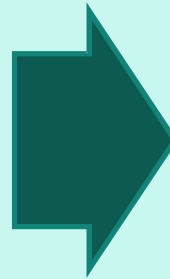
- **Self Initiated Care Kit (S.I.C.K.) Clinic**
Walk-in OTC medications for cough/cold symptoms
(exceptions: flyers/PRP/pregnant)
 - **Tobacco Cessation**
Walk-in or by appointment
 - **Emergency Contraception**
AD/Tricare beneficiaries only
 - **Medication Disposal Policies:**
Oral meds: Utilize med disposal bin located in pharmacy lobby
Syringes/sharps: Can be disposed of at the pharmacy
-



Medical

Emergency Services

- OFF BASE - 119



- HOST NATION HOSPITAL



■ If you experience a medical emergency (possible loss of limb, eyesight, or your life) there are multiple ways to receive emergency medical treatment. However, the location at the time of injury will dictate where you will be sent to receive that care.

■ OFF-BASE: (outside of the perimeter fence) required to **dial 119** and will be sent to a Host Nation Facility. **NOTE* You CANNOT request to be brought to the Osan AB Emergency Department.*

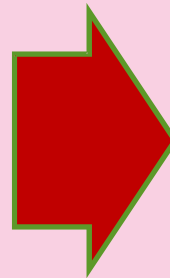


Medical

Emergency Services

- **ON-BASE:** simply dial 911 (DSN/landline) or 0505-784-9111 (cell phone) and be brought to the Osan AB Emergency Department.
- Don't forget that the Osan AB app for your smartphone has direct lines to both on-base and off-base emergency services phone numbers!

■ ON BASE - 911



■ U.S. HOSPITAL



!



Medical

Add'l Services / Elective Procedures / Profiles

- **Add'l Services:**
 - General / Oral Surgery
 - Mental Health / ADAPT / FAP
 - Nutritional Medicine
 - Orthopedics
 - **Elective Procedures** (*i.e. cosmetic, liposuction, breast augmentation*):
 - Consult with your PCM; must be approved by your Commander / First Sergeant before undergoing any treatment that could affect your ability to perform job duties
 - Non-emergent care before and after procedure to be provided by performing clinic
 - Convalescent leave will be provided on a case by case basis
 - Contact TRICARE for information regarding coverage
 - **Profiles:**
 - ER only writes duty limitations (DLC)
 - Ensure you get a copy of DLC and/or profile(s) and review for accuracy
 - Check the expiration date! **Contact your PCM NLT 72 hrs prior to profile expiration**
 - Always carry a copy of current profile... **especially during base exercises!**
-



Medical

EFMP- Medical Located in Building 777

- Your Osan AB EFMP-M Coordinator can be reached at:
- DSN: (315) 784-5241
- or
- usaf.osan.51-mdg.mbx.osan-efmpm@mail.mil



Feel the Thunder!



Medical

Exceptional Family Member Program (EFMP)

- The mission of the EFMP-M is to determine the availability of medical and special education services for family members prior to relocation.
- Proactively identify those family members who have special needs (medical and/or educational) in order to coordinate accompanied travel orders and family relocations



** Sponsor to attend the **EFMP/FMRCC briefing** held every 2nd and 3rd Wednesday @ 0800 and 1400 located at the Base Theater at least **six months** prior to PDD/PCS/DEROS **



Medical

Air Quality

- 51 MDG Bioenvironmental Engineering (BE) monitors Air Quality Index (AQI) levels obtained by Songbuk-dong's (Songtan) air monitoring station
- BE publishes AQI via AtHoc to Osan AB
- Osan AB Policy: AQI of 101+
 - Members can wear a solid black mask while outdoors in uniform
 - Authorized masks: N-95 or KF-94 filtration ratings or higher
 - 51 FSS moves PT testing indoors

Mobile Apps:

Air Visual



Naver



Breezometer



- Please visit BE's SharePoint for 51 FW/CC policy memo, pamphlet and additional info.



Medical

Heat Stress Prevention

- **Heat Stress:** Stress upon the body that is caused by either short or long-term exposure to high temperatures.
- Increased risk period in ROK: mid July- mid August

Risk Factors

- High temperature and humidity
- Direct sun exposure
- Strenuous physical activity
- Lack of acclimatization
- Impermeable clothing
- Low tolerance due to:
 - Poor fitness
 - Illness
 - Medication
 - Alcohol use
 - Prior heat injuries

Prevention

- Plan in advance
- Stay hydrated
- Acclimatize to the environment
- Perform outdoor activities at cooler times of the day
- Implement work/rest cycles
- Apply sunscreen
- Be familiar with symptoms of heat-related illness

■ Recommended work/rest and hydration cycles could be found in AFI 48-151, Thermal Injury Prevention Program, Table A2.2 to 2.4

■ New arrivals take at least 10 to 14 days to become acclimated

■ Heat Stroke is a **medical emergency** and requires immediate attention. On Osan AB, Call 911.



Medical

Symptoms

Don't encourage them to keep going!

■ NEEDS COOLING

■ Heat Stress/Exhaustion

- Heavy sweating
- Muscle cramps
- Fatigue
- Nausea/Vomiting
- Mild Headache

■ Actions:

- Self Aid/Buddy Care
- Drink liquids
- Cool down
- Rest
- Move to shade
- Cold bath/shower
- Seek medical attention

■ EMERGENCY

■ Heat Stroke

■ *symptoms of heat injury plus--

- Headache
- Dizziness
- Fainting
- Confusion

■ Actions:

- Call 911
- Cool down as soon as possible
- Drench skin with cool water
- Place ice bags in armpits/groin
- Move to cool place
- Rest.

■ <https://epi.dph.ncdhhs.gov/>



Medical

Heat Exhaustion versus Heat Stroke

HEAT EXHAUSTION

- Rest in shade
- Loosen uniform/ remove head gear
- Drink 2 quarts of water over 1 hour
- Evacuate if no improvement in 30 min, or if condition worsens

HEAT STROKE

- COOL and CALL!!
 - Strip clothes/gear
 - Rapid cool (ice sheets)
 - Call for 911 evacuation medical support
 - Continue cooling during transport
 - Maintain same person to observe for mental change
-



Medical

Drinking Water

- Osan AB tap water is POTABLE.
 - Meets all quality standards in accordance with Safe Drinking Water Act and USFK Environmental Governing Standards



■ Seongnam Water Treatment Plant

- Report can be found on Osan Air Base website
[\(https://www.osan.af.mil/\)](https://www.osan.af.mil/)

For more info on environmental health related topics, please visit BE's SharePoint
(<https://osan.eis.pacaf.af.mil/51FW/51MDG/AMDS/SitePages/Bioenvironmental%20Engineering%20Flight.aspx>)



Medical

Mold Management

Mold on Osan Air Base:

- Mold is commonly found throughout the environment and in normal quantities is harmless to human health.
- However, excess mold growth is prevalent at Osan AB due to high humidity/warm temperatures during Spring/Summer months.
- The primary cause of mold growth is excess moisture and water leaks in a hot/humid environment.

Mold Clean-up/ Response:

- **Building Occupant Responsibilities:**
- Immediately clean or attempt to control all excess moisture.
- Damp wipe small areas of growth with 5% bleach and 95% water solution.
- If water leak is persistent or mold growth is greater than 10 sq ft
- **Please contact facility manager or CE Customer Service at 784-6226.**

Mold-Related Health Concerns:

- For all mold-related health concerns, please report to your PCM as soon as possible.
- If recommended/warranted by your PCM, Bioenvironmental Engineering will be notified for a follow-up indoor air quality assessment.
- Mold Sampling is not recommended as there are no exposure guidelines to adequately determine health impacts/thresholds



**Interested in helping the 51st Medical Group
improve your patient experience?**

The 51st Medical Group has a Patient and Family Partnership Council (PFPC). If you have ideas or interest in helping us improve our services and work well on teams, please consider joining the PFPC held on the 4th Fridays of every month at 1400.

We are seeking motivated patients and family members to join our team, dedicated to making a positive impact on our patient experiences throughout the 51st Medical Group.

Meetings: 4th Friday of every month at 1400

Location: 51 MDG Commander's Conference Room

For details, please call: Lt Col Melissa Vessar (Chief Nurse) at 0505-784-5859

or email: melissa.k.vessar.mil@mail.mil



Medical

Medical Out-Processing

You are required to medically out-process prior to your PCS in order to identify:

- Medications refills (recommend a 3 month supply)
- Pending labs / referrals / radiology tests
- Required AD tasks / medical and/or dental appts
- Immunizations / IMR status

Orders cannot be processed without a completed medical clearance!



Dental

51st Medical Group Facility

Building 777

Office Hours: Monday – Friday 0700-1700

COMM: 0505-784-2108

DSN: 784-2108

Enrollment: 1-844-653-4060

We Guard the Freedom of 51 Million People



Public Health



Public Health Newcomers Briefing



We Guard the Freedom of 51 Million People



Public Health

Public Health Office

Building 777

Office Hours: Monday – Friday 0700-1700

COMM: 0505-784-4494

DSN: 784-4494

We Guard the Freedom of 51 Million People



Public Health

Overview

- Rabies
- Sexually Transmitted Infections
- Are you traveling?
- Heat Stress Prevention



Public Health

Rabies is a **fatal** but **preventable** viral disease.

It can spread to people and pets if they are bitten or scratched by a rabid animal.

South Korea has approximately 139,000 abandoned animals.

Report to the emergency room if bitten by a wild animal!!



We Guard the Freedom of 51 Million People



Public Health

- Osan has approximately 15 new STI (Sexually Transmitted Infection) cases per month. (**Very High**)
- Typical Signs/Symptoms include discharge, frequent urination, burning while urinating, abdominal pain.
- Best STI prevention practices **abstinence, monogamy, condoms**.
 - You can visit Public Health to receive free condoms
- Studies showed that about 50-80% of emerging adults in South Korea still do not use condoms during sexual intercourse.
- Contact your PCM team @ 784-3627 in order to schedule a confidentiality check.



We Guard the Freedom of 51 Million People



Public Health

If you are taking leave to a foreign country, visit Public Health to schedule a Travel Medicine appointment or call 784-4494/2515. You will receive:

- Information about the country
- Diseases prevalent to the location
- Prevention measures/education to reduce disease risk



A Nurse will contact you for:

- Any medication for Malaria or traveler's diarrhea (if required)
 - i.e. Indonesia recommends travelers obtain diarrhea medication
- Any Vaccinations required for the location
 - Common recommended vaccines such as Typhoid or JEV are already obtained by DoD personnel but may be recommended for family members



Heat Stress Prevention

Heat Stress: Stress upon the body that is caused by either short or long-term exposure to high temperatures.

Risk Factors

- High temperature and humidity
- Strenuous physical activity
- Impermeable clothing
- Low tolerance due to:
 - Poor fitness
 - Illness
 - Alcohol use
 - Prior heat injuries

Signs & Symptoms

Heat Exhaustion

- Headache, dizziness, or fainting
- Weakness and wet skin
- Nausea or vomiting
- Muscle cramps

Heat Stroke

- High body temperature ($\geq 103^{\circ}$)
- Vomiting
- Confusion, mumbling
- Passing Out

Prevention

- Plan in advance
- Stay hydrated
- Perform outdoor activities at cooler times of the day
- Implement work/rest cycles
- Be familiar with symptoms of heat-related illness

- **Recommended work/rest and hydration cycles could be found in AFI 48-151, Thermal Injury Prevention Program, Table A2.2 to 2.4**
- **Heat Stroke is a medical emergency and requires immediate attention. Off base call 119, On base call 784-9111**



IPE



Individual Protective Equipment

Building 837

Issue Appointments Only:

<https://www.waitwhile.com/book/ipeinprocessing>

Wednesdays – 0900, 1000, and 1100

Thursdays – 0800, 0900, and 1000

Gear Exchange Walk-in Hours: Mondays & Fridays 0800 – 1600

COMM: 0505-784-5400

DSN: 784-5400

Email: 51Irs.ipe.orgbox@us.af.mil

We Guard the Freedom of 51 Million People



Safety

51st Fighter Wing Safety

Building 1097 Room 248

Office Hours: Monday – Friday 0730-1630

COMM: 0505-784-1842

DSN: 784-1842

Email: 51fwseg@us.af.mil

We Guard the Freedom of 51 Million People



51st Fighter Wing

Integrity - Service - Excellence



Local Conditions Safety Briefing

Current as of 17 October 2023

We Guard the Freedom of 51 Million People



Safety



- Remember, safety is there for you
 - Our goal is to ensure each of you get home safely to your loved ones at the end of each day
 - Our inspections and investigations are for mishap prevention purposes only
 - No disciplinary action!





Agenda



- Home Safety
- Safety on the Roads
- High Risk Activities (HRA)
- Safety at Work
- Safety Contact information





Safety at Home

- Some housing options have 110V, some are 220V and some have both
 - Use correct adapters and ensure the appliance is used with the correct voltage
- If transformers are used
 - Plug transformers directly into wall outlet
 - Treat transformer as wall outlet (not considered a daisy chain)





Traffic & Pedestrian Safety



- **Base Speed Limit 18 MPH/30 KPH**
 - Some areas may be different, i.e. school zones, parking lots, etc.
- **Use Caution Before Entering Intersections (in vehicle or Walking)**
- **High traffic volume due to taxi cabs & Personal Transportation Devices (PTD)**



We Guard the Freedom of 51 Million People



Road Conditions



Road Condition	Snow / Ice	GOV	POV / Bikes/ Motorcycles	Bus/Taxi/ Commercial	Other Comments
Green	<0.5in snow over 10-20% of road	Normal	Normal	On Schedule	All roads normal
Amber	0.5-2.0in snow or ice over 20-30%/km of road Visibility<50m	Necessary travel only. Must have O-3 / GS-10 approval to go off-base.	Necessary travel only. Can enter & exit base.	Shuttle bus continues. Commercial vehicles, taxis, & contract buses/ITT, for necessary trips. Can enter & exit base.	Limit 15MPH / 24KPH. Consider TCP or barricades. Consider early dismissal. Restrict unnecessary mil movement.
Red	2.0-4.0in snow or ice over 30-50%/km of road Visibility<25m Use chains if ice/snow	Mission essential travel only. Must have Sq CC / O-5 / GS-13 approval	<u>Essential travel permitted only (to get to/from work only).</u> Can enter & exit base.	Shuttle bus continues. Commercial vehicles, taxis, & contract buses/ITT, for <u>essential trips only</u> (commercial as determined by CC, taxis/buses to get to/from work only). Can enter & exit base.	Max speed limit 15MPH / 24KPH.
Black	>4.0in snow or ice over >50%/km of road Use chains if ice/snow (no waiver)	Responding emergency only. Must have O-6 CC approval.	Not permitted. Can enter base but must park at gate. Non-SOFA can exit.	Not permitted. None can enter. Commercial vehicles can exit.	Base closed except for emergency response. Emergency dispatch authority delegated to CES, SFS, and MDG CCs.

We Guard the Freedom of 51 Million People



Commuting Around Korea



Local Hazards

- **Uncontrolled intersections**
- **Scooters on sidewalks**
- **Uneven walkways**



- **Use crosswalks and make eye contact w/ operator**
- **Heavy pedestrian & vehicle traffic**



Toll Booths on Highways

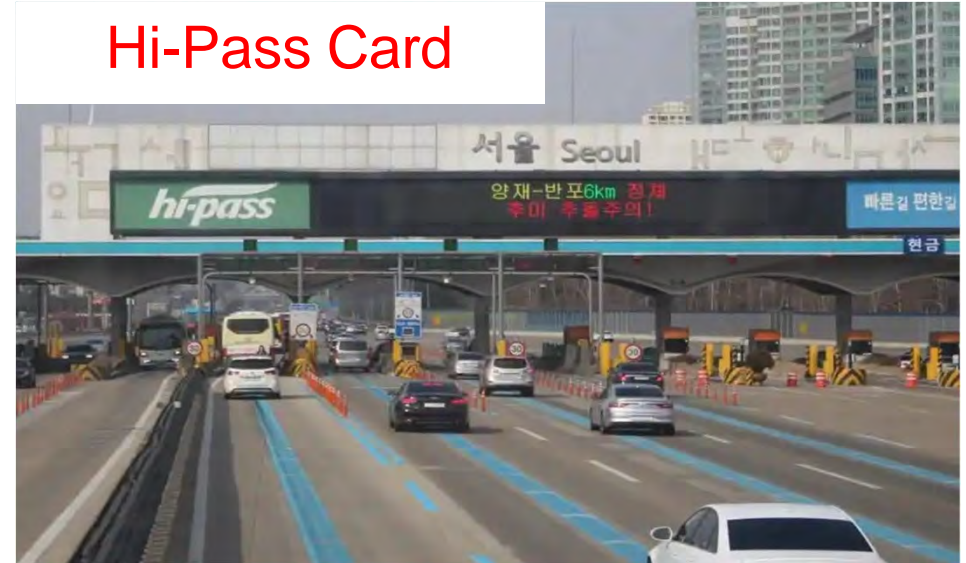


- How to pay:
 - Cash / Credit Card – Must stop
 - Hi-Pass Card – if you have a Hi-Pass, do not need to stop, proceed safely through
- If you accidentally enter wrong lane – continue through, do not back up/swerve/cause an accident

Cash / Credit Card



Hi-Pass Card



We Guard the Freedom of 51 Million People



Accidents



- If in a vehicle accident
 - Stay calm
 - Do not move your vehicle
 - Call command post or nearest base for assistance (SFS, translator)
 - Render assistance as needed



We Guard the Freedom of 51 Million People



Traffic & Pedestrian Safety



OSAN AB TAXI CABS

- **Speeding**
- **Distracted Operator**
- **IF YOU WITNESS A HAZARD:**
 - **Note the Cab ID # (Circled below 0-XX)**
 - **Report Hazards To the AAFES Taxi Manager: 784-3283**





Crosswalks



- **Use them!**
- **Pedestrians should NOT assume they have the right of way**
- **Make EYE CONTACT-- Ensure vehicle stops before entering the crosswalk**

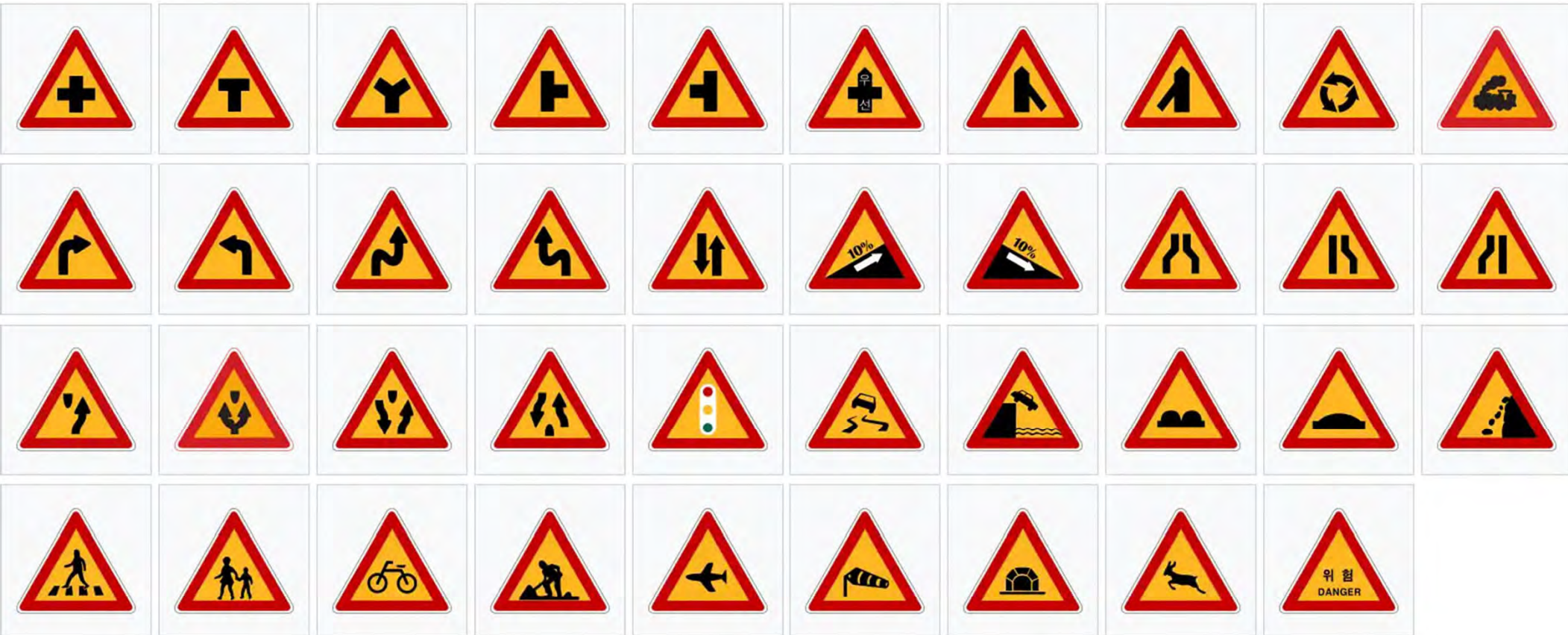


We Guard the Freedom of 51 Million People



Road Signs

Warning



We Guard the Freedom of 51 Million People



Road Signs

Prohibition





Road Signs

Mandatory





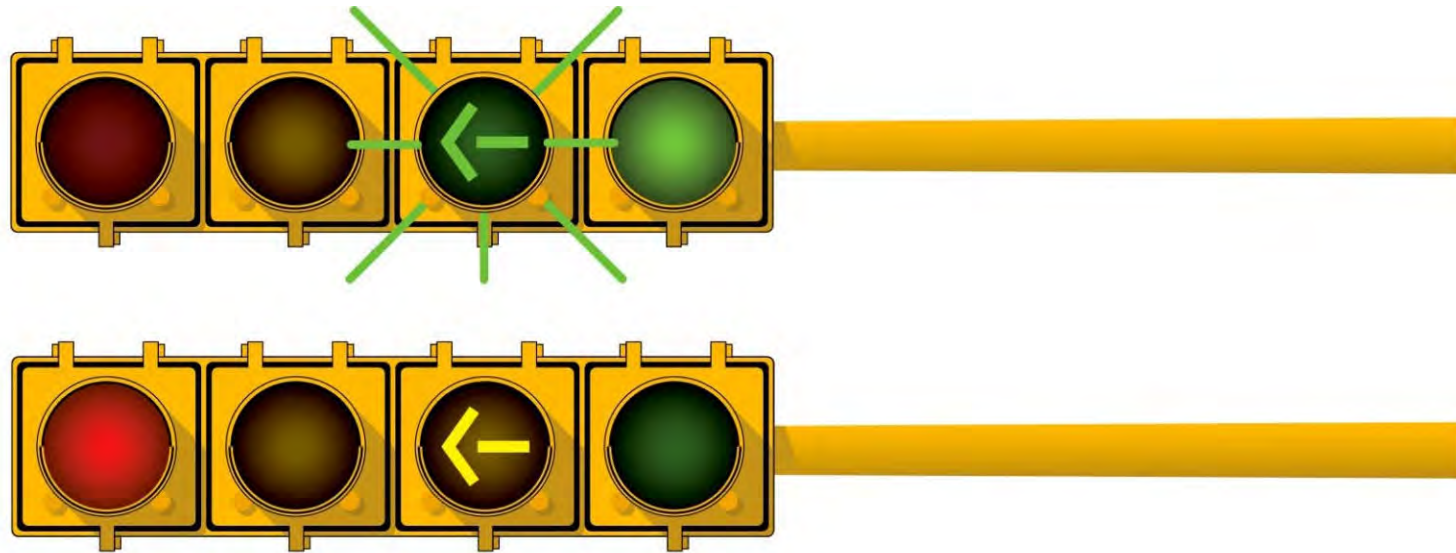
Road Signs

Additional



Uncommon Rule

- An uncommon rule
 - No left without green arrow or unprotected left turn sign





Riding in bed of Vehicles



- Only authorized while ON INSTALLATION, not off base
- Only authorized if all seats with seatbelts are occupied
- Must sit within the bed of the vehicle
- No sitting against the tailgate or on wheel wells
- Riding in the back of Bongo trucks is prohibited





Personal Transportation Device (PTD)



- **Personal Transportation Device (PTD):**

- **Bicycles**
- **Skateboards**
- **Rollerblades**
- **Uni-wheels**
- **Segways**
- **As well as all other motorized and non-motorized, means of wheeled transportation that does not meet the definition of a motorcycle or motor scooter**





Bicycle & PTD Requirements



- **Must be 16 and receive PTD license**
- **PTDs must be registered w/ Pass & ID**
- **Bicycles operated in darkness must have white front light and red rear light**
- **Use of portable headphones, earphones, etc. are prohibited**
- **Must obey traffic laws, & utilize traffic hand signals**
- **Will use bicycle lanes when available, if not ride to the right of the traffic lane**
- **Under 13 and those with disabilities will use sidewalks**
- **Must wear properly fastened bicycle helmet**

Highly encouraged to wear highly visible upper garment in daytime and retroreflective at night



Play Vehicles

- **Play Vehicles: Unicycles, motorized skateboards, hover boards, powered roller skates, big wheels as well as any other powered or motorized devices not equipped with a hand-operated steering device**
 - **Not allowed to exceed speeds of 20 kph**
 - **Not allowed on roadways or bike-lanes on or off-base**
 - **Must wear an approved bicycle helmet, per USFK 190-1**





Banned PTD at Osan

PTD Policy Timeline

18 April 2023
Policy takes effect.

18 April 2024
Total ban takes effect,
60V/20Ah powered PTDs
will be removed.



18 May 2023
Last day to register
affected PTDs to continue
use for another year.

What's Next?

- Airmen who own a PTD that is a part of the ban must take the JKO training, get a license, and properly register it by 18 May 23.
- After 18 May 23, no new registrations for affected PTDs will be authorized. Unregistered PTDs will be ticketed.
- All Airmen who own registered PTDs of this type have until 18 April 24 to find alternate means of transportation.
- PTDs affected by this ban may be dropped off at the 51 SFS impound lot, on the west side of building 2411.



Motorcycle & Motor Scooter Requirements



DOT-Approved Helmet

ANSI-Rated Eye Protection

Long sleeved shirt or jacket

Leather full-fingered gloves or mittens

Pants (abrasion-resistant material strongly encouraged)

Sturdy over-the-ankle footwear (Running shoes & sandals are not allowed!)

- Must be registered w/ Pass & ID
- MUSTT accounts must be updated
 - Contact MSR for assistance
- Must be up to date on training and briefings
- Must have headlight on at all times & have a horn

Motorcycles below 50cc are exempt from requirements



High Risk Activity (HRA) Program

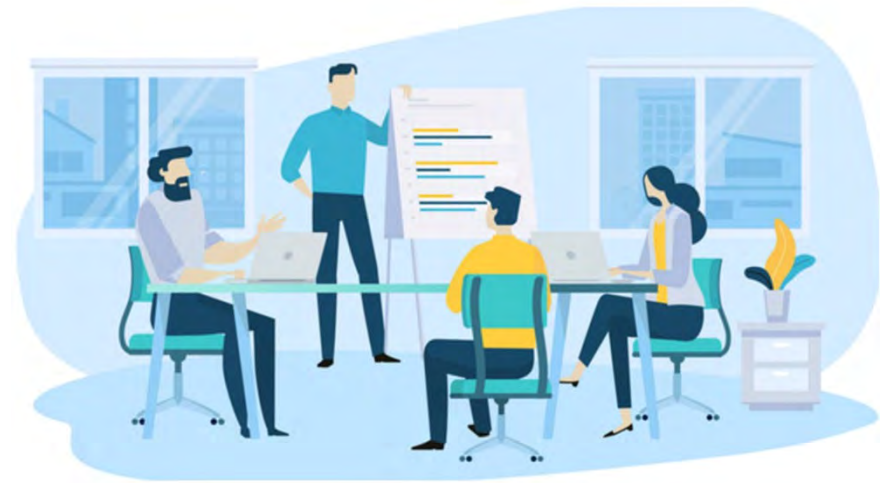


- HRA program participation is mandatory while assigned to PACAF
- Members must document activities on the AF Form 4391, *High Risk Activities Sheet*
 - *Must meet with Commander*
- Examples include but are not limited to:
 - Paragliding/Bungee Jumping
 - Snowboarding/Skiing
 - ATV/Dirt-biking
 - etc....



Safety at Work

- Just like at home and on the road, you must be made aware of the hazards of the workplace
- Get with your supervisor for specifics of your workplace
 - JSTO
 - Training
 - Form 55





Thermal Stress & Air Quality



- Summer and Winter can present “extreme” temperature and humidity conditions
 - Pay attention to flag conditions, implement work/rest cycles, hydrate & dress appropriately

- Air quality at times can be very poor due to pollution
 - Reduce long &/or intense outdoor activities during higher AQI levels

Air Quality Index - Particulate Matter

301 – 500	Hazardous
201 – 300	Very Unhealthy
151 – 200	Unhealthy
101 – 150	Unhealthy for Sensitive Groups
51 – 100	Moderate
0 – 50	Good



Points of Contact



- Building # 1097
- Phone # 010-4739-1842
- Email 51fwseg@us.af.mil
- Emergencies on-base 911
- Emergencies off-base 119
- Command Post 784-7000





Summary



- Home Safety
- Safety on the Roads
- High Risk Activities (HRA)
- Safety at Work
- Safety Contact information





Environmental Office

51 CES/CEIE

Bldg. 600, Room 104

784-4272

51ces.environmental@ua.af.mil



Environmental Agenda

- **Osan AB Environmental Management System**
- **Osan AB Recycling Program**
- **Osan Waste Disposal Guidance**
- **Household Batteries Disposal**
- **Li-ion Battery Fire Events**
- **Off-base Recycling Program**
- **Off-base Waste Disposal Guidance**



Environmental Management System (EMS)

- **AFI 32-7001, *Environmental Management*, requires that the AF will ensure an effective EMS framework to meet AF environmental obligations and efficient federal operations while achieving the mission in air, space, and cyberspace.**
- **The AF expects all Airmen to make protection of the environment a priority and remain focused on minimizing the environmental risk in the execution of the global mission.**
- **In support of environmental stewardship, the 51 FW is committed to do the following: (Osan AB Environmental Commitment EXORD)**
 - **Accomplish our mission by effectively managing environmental risks.**
 - **Emphasize leadership involvement with an effective EMS**
 - **Comply with relevant Korean and U.S. environmental requirements**
 - **Implement an effective pollution prevention program**
 - **Improve our environmental performance through continuous evaluation of process and procedures**
 - **Train to improve environmental awareness and competency at all level**



Osan AB Recycling Program

- Awareness of base recycling procedures

- Separate recyclables from trash bins
- Placing indoor recycling bins (30-gal) in public area
- **Sorted, Bagged, Transported to Green Dumpster**
- Free 30-gal and 3-gal recycle bins at CE Customer Service
- Trash or recycling collection?
Contact CE Service Contract, 784-6644
- More detail of Osan AB Recycling program?
Contact CE Environmental Office, 784-4272



3-gal



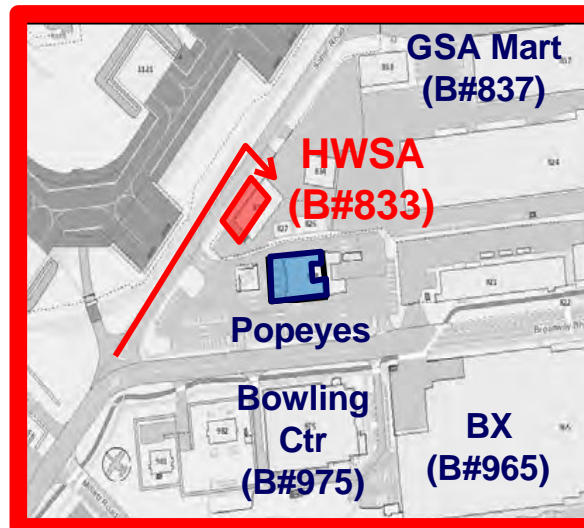
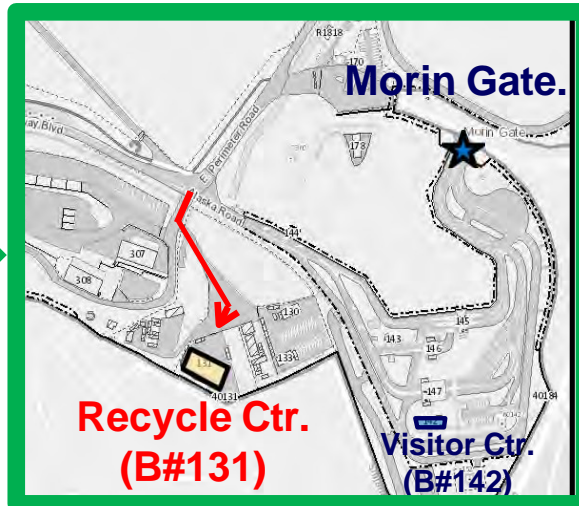
Osan AB Waste Disposal Guidance

Self Service Recycle Center

Bldg #131
0700-1600, Mon-Fri
0700-1200, Holidays
COR: CE Service Contract
784-6644

- Scrap Metal
- Wooden Pallets
- Appliance
- Furniture / Carpets
- Self-help Construction Waste

Used Toner Cartridges Turn-ins
Contact Mr. Kang (Contractor)
010-5415-4406



Hazardous Waste Storage Area (HWSA)

Bldg #833
0800-1130 & 1300-1630
Mon-Fri
Manager: Victor Torres
784-6508/6714

- Batteries
- Used bulbs
- Used Oils
- Aerosols
- Used Cooking Oils
- Cleaners





Household Batteries Disposal

- Illegal to dispose of batteries in the trash or recycling bins
- Car or large vehicle batteries should be turned into HWSA
- MFH & Dorms
 - Available Alkaline & Lithium-Ion battery collection container at each location
- Off-base Residents
 - Lithium-Ion battery must be removed from equipment & turned into HWSA
 - Alkaline battery can be turned into designated locations (BX & Commissary)
 - Your apartments may have battery collection points



Battery Container
at MFH & Dorm



Battery Container
at BX & Deca



Li-ion Battery Fire Events

- Improper disposal of battery can cause fire
- DO NOT dispose of batteries into waste/recycling dumpsters, bins or recycle center
- Batteries must be separated from the devices, and turned into Osan Hazardous Waste Storage Area, B833, or dedicated bins
- Tape the terminals for Li-ion battery before turn-ins





Off-Base Recycling Program

- Consult with your real estate agent to determine where, when, how to dispose of recyclable items
- Apartment complexes generally have a weekly recyclable collection day
- Place recyclables in appropriate bin at designated collection point
- Food & all other residue must be removed prior to disposal
- To dispose of furniture or appliances, a disposal sticker should be purchased from your local grocery store.



Designated Collection Points



Disposal sticker



Off-Base Waste Disposal Guidance

- Illegal to dump “off-base” trash in on base trash dumpster
- Korea uses “Volume rate Garbage Disposal System” to reduce waste and increase the recycling rate
- Use standard plastic garbage bags purchased from nearby grocery store or Commissary
 - White bag for general waste & Orange bag for food waste
- Non-compliance may result in a fine of up to KRW 1,000,000!



Standard Plastic Garbage Bags

Food waste (Compost)



Off Base Waste Collection Point





Osan AB Chapel

Chaplain

Building 745, 2nd Floor

Office Hours: Monday – Friday 0730-1630

COMM: 0505-784-5000

DSN: 784-5000

Email: 51fw.hcworkflow@us.af.mil

Website: Osan AB Chapel



51st Fighter Wing

CHAPEL

Osan Air Base



LEADING THE SPIRITUAL CHARGE!



How We Serve YOU

We facilitate your

Constitutional right to the free
exercise of religion through

CARING

COUNSELING

CONNECTING





100% Privileged Communication

Providing **confidential counseling** is one of the essential components of the Chaplain Corps.

A person has a privilege to refuse to disclose and to prevent another from disclosing a confidential communication by the person to a Chaplain or to a Religious Affairs Airman, if such communication is made either as a formal act of religion or as a matter of conscience.

***AFI 52-101 & Military Rule of Evidence 503**



Worship Opportunities

Roman Catholic

(Mustang Center MPR)

0830 & 1100 Mass (Sun)

Reconciliation before Mass(Sun)

1130 Daily Mass (Tues-Thur @ Bldg 769)

Protestant

(Base Theater)

1000 Worship Service (Sun)

Additional Worship Opportunities

Please contact Chapel at 0505-784-5000



Resiliency Opportunities

- ✓ Single/Unaccompanied Retreats
- ✓ Marriage/Family Retreats
- ✓ Personal Enrichment Sessions
- ✓ Team Building Events





We are here to serve you anytime...anyplace!!!

Questions?



Military Family Life Counselors

MFLC/PFC

Office Hours: Monday – Friday 0700-1500 or by Appointment
Building 937, Room 208 & 210

Adult MFLC:	Julian, Brown	010-2371-8122	julian.p.r.brown@leidos.com
Adult MFLC:	Bianca Barton-Monroe	010-9692-6563	bianca.bartonmonroe@leidos.com
Adult Embedded MSG:	Mellissa Coyle	010-7935-3876	mellissa.l.coyle@leidos.com
Adult Embedded SFS:	Andrea Choi	010-2381-3964	andrea.choi@leidos.com
School OES MFLC:	Katherine Keister	010-4382-6321	katherine.a.keister@leidos.com
School OMHS MFLC:	Scott Lundberg	010-4431-7410	scott.lunberg@leidos.com
CYB MFLC:	Sara Canary	010-7513-4987	sara.e.kanary@leidos.com
CYB MFLC:	Joshua Chak	010-7648-3084	joshua.y.chak@leidos.com
Financial MFLC:	VACANT	010-4201-1989	pfc.osan.usaf@zeiders.com

Website: www.51fss.com/afrc

We Guard the Freedom of 51 Million People



Family Advocacy Program

FAP

Mental Health Clinic, Building 768

Office Hours: Monday - Friday 0700-1700

COMM: 0505-784-5010

DSN: 784-5010

Afterhours/Emergency Phone #: 010-9300-8753

(Domestic Violence Victim Advocate)

Website: [Osan Family Advocacy Program Facebook](#)



Sexual Assault Prevention and Response (SAPR)

Bldg. 937, Rm 114 (Right Behind the E-Club)

Office Hours: Monday - Friday 0730 – 1630

DSN: 784-2832 During Normal Duty Hours

24/7 Sexual Assault Urgent Response Hotline:

DSN: 784-7272 or Comm: 031-661-7272

(NOT 0505-784-7272, that is a Korean-owned fax line)



What is Consent?

UCMJ Definition

- (A) The term ‘consent’ means freely given agreement to the conduct at issue by a competent person. An expression of lack of consent through words or conduct means there is no consent. Lack of verbal or physical resistance or submission resulting from the use of force, threat of force, or placing another person in fear does not constitute consent. A current or previous dating or social or sexual relationship by itself or the manner of dress of the person involved with the accused in the conduct at issue shall not constitute consent.
- (B) A sleeping, unconscious, or incompetent person **CANNOT** consent...





Reporting Options

Restricted Report

- Command is *NOT* notified
- Investigation is *NOT* initiated
- SARC/Victim Advocate assistance available
- Special Victims' Counsel available
- Medical treatment/SAFE available
- Counseling services available
- Can make unrestricted reporting decision at a later date
- *Can participate in CATCH program*

Unrestricted Report

- Command is notified
- Investigation is initiated
- SARC/SAPR Victim Advocate assistance available
- Special Victims' Counsel available
- Medical Treatment/SAFE available
- Counseling services available
- *Expedited Transfer option available*
- *No Contact Order/Military Protective Order available*
- *Cannot go back to restricted*

New Changes/Additions

- Restricted SAFE kit retention now 10 yrs
- Expanded Restricted Reporting options
 - Disclosure to CC or CoC
 - Initiated by Third Party NOT due to victim's disclosure to law enforcement
 - MCIO investigation is closed
 - Did not report the sexual assault to LE/MCIO
 - Did not make an unrestricted report (DD Form 2910)
 - Mandatory reporters still required to report crime
- Updates to CATCH Program
 - Unrestricted report
 - Identity of suspect not disclosed by victim or,
 - Not uncovered by law enforcement/MCIO



Confidential Resources

You can use any of these agencies without fear of losing your restricted reporting option.

- SAPR Office (SARC, Victim Advocate, Volunteer Victim Advocates)
- Medical Services
 - To include SAFE Kit=Sexual Assault Forensic Examination – Evidence Collection
- Chaplain
- Mental Health Care/Counseling
- Special Victims Counsel (A lawyer that works for the Victim)



Mandatory Reporters

Who are mandatory reporters?

- Commanders
- First Sergeants
- Chain of command
 - Flight Chief
 - Superintendent
 - Supervisors
- DoD law enforcement

Who are not* mandatory reporters?

- Friends/Wingmen
- Family members
- Roommate

*Who are **not** in the chain of command, law enforcement or fall into the mandatory reporter category



Service Eligibility

Who can file a restricted or unrestricted report?

- Active duty members
- Active duty dependents, ages 18+
- AF Reserve & ANG members in Title 10 status
- APF & NAF civilian employees

Who can only file an unrestricted report?

- DoD civilian employee's dependents, ages 18+
- U.S. citizen DoD contractor personnel



Osan Housing Office

CE Building 600 Room 101 (1st Floor)

Office Hours: Mon, Tues, Thurs, Fri 0800-1530

Wednesday 0800-1500

Closed 1st & 3rd Thurs at 1200 for Training

COMM: 0505-784-1840 DSN: 315-784-1840

Email: 51ces.ceihh.housing@us.af.mil

We Guard the Freedom of 51 Million People



Osan Housing Office

- The Air Force MHO manages Military Family Housing (MFH) for Service Members and eligible civilians assigned to Osan.
- Osan Housing Office can assist with obtaining housing, verify your eligibility for Temporary Lodging Allowance (TLA), and guidance before entering into any written Lease or Rental for Housing Off-Base.
- We are required by AFI 32-6000 to maintain 98% occupancy in Military Family Housing here at Osan Air Base.
 - This may affect your ability to choose between On or Off Base Housing.
- Please notify the Housing Office if you have any extenuating circumstances or other requirements that may affect your housing selection that you would like to address to prior to your arrival.

We Guard the Freedom of 51 Million People



Osan Housing Office

Housing Early Assistance Tool (HEAT)

To discover details about housing options and resources available, please visit

1. <https://www.housing.af.mil/Home/Units/Osan/>
2. <https://www.homes.mil> (browse local rentals in the community)

Then utilize HEAT within Homes.mil to connect with us at

<https://www.homes.mil/heat/DispatchServlet/HeatEntry>

We Guard the Freedom of 51 Million People



Osan Housing Office

UH Unaccompanied Housing Member's

- If you are Unaccompanied, please have your Osan Sponsor contact an ADL to ensure your name, orders (when available), arrival date and DoD ID #.
- We are required by AFI 32-6000 to maintain 95% occupancy in Dormitories here at Osan Air Base.
- All unaccompanied service members are provided a Dorm or Non- Availability Letter(Non-A Letter).
 - Dorm Non-Availability Letter allows member to reside Off-Base.

We Guard the Freedom of 51 Million People



Osan Housing Office

Temporary Lodging Allowance (TLA)

- This is for following member's awaiting:
 - Dorm Availability
 - Military Family Housing
 - Member's who are actively seeking off-base residence.

- TLA Processing claims are every 10 days at the Housing Office.
 - Required Documents for submitting TLA
 - Lodging Folio (Hotel Receipt(s))
 - Copy of Orders –All Pages

- Per the Joint Travel Regulation (JTR) Member's authorized up to 60 Days. (Note: Please direct any questions to Housing Office)

We Guard the Freedom of 51 Million People



Emergency Management

Base Emergency Preparedness Orientation

Building 995

Office Hours: Monday – Friday 0830-1600

COMM: 0505-784-1348

DSN: 784-1348

Email: 51CES.CEXM.emergencymanagement@us.af.mil

Website: ready.gov



51st CES Readiness & Emergency Management Flight

51st CES Readiness & Emergency Management Flight



*Base Emergency
Preparedness Orientation
(BEPO)*

51 CES/CEX

Prevention, Protection, Response, Recovery, Mitigation



Overview

- **Notification**
- **Hazards**
- **Disaster Response**
- **Additional Resources**



Notification

- **Giant Voice**
 - Tests Every Wednesday At 1200
- **ATHOC**
- **Commander Access Channel**
 - Channel 13
- **Radio Station 88.5**





Attack Warning Signals

U.S. Air Force
ATTACK WARNING SIGNALS For CBRNE Medium and High Threat Areas

AFEM (Air Force Emergency Management) logo

ALARM GREEN
ATTACK IS NOT PROBABLE
— MOPP 0 or As Directed —
— Normal Wartime Conditions —
— Resume Operations —
— Continue Recovery Actions —
VOICE ANNOUNCEMENT

ALARM YELLOW
ATTACK IS PROBABLE IN LESS THAN 30 MINUTES
— MOPP 2 or As Directed —
— Protect and Cover Assets —
— Go to Protective Shelter or Seek Best Protection with Overhead Cover —
VOICE ANNOUNCEMENT

ALARM BLUE
AIR ATTACK IS IMMINENT OR IN PROGRESS
— Seek Immediate Protection with Overhead Cover —
— MOPP 4 or As Directed —
— Report Observed Attacks —
WAVERING SIREN

ALARM BLUE
GROUND FORCES ATTACK IS IMMINENT OR IN PROGRESS
— Take Immediate Cover —
— MOPP 4 or As Directed —
— Defend Self and Position —
— Report Activity —
BUGLE CALL – “TO-ARMS”

ALARM BLACK
ATTACK IS OVER AND CBRN CONTAMINATION AND/OR UXO HAZARDS ARE SUSPECTED OR PRESENT
— MOPP 4 or As Directed —
— Perform Self-Aid/Buddy Care —
— Remain Under Overhead Cover or Within Shelter Until Directed Otherwise —
STEADY SIREN

BE READY
www.BeReady.af.mil

Prevention, Protection, Response, Recovery, Mitigation



Notification Signals

IF YOU HEAR	THIS INDICATES	INDIVIDUAL ACTIONS
DISASTER 3-5 Minute Steady Tone	A Disaster/Incident is Imminent or in Progress	<ul style="list-style-type: none">• Be Alert• Take Cover or Evacuate to Safety• Follow Instructions• Account For Personnel
ATTACK 3-5 Minute Wavering Tone	An Attack/Hostile Act is Imminent or in Progress	<ul style="list-style-type: none">• Be Alert• Execute Security Measures• Follow Instructions• Account For Personnel
SHOOTER Lockdown Lockdown [Location] Lockdown Phrase Repeats 3 Times	Active Shooter Incident is in Progress	<ul style="list-style-type: none">• Remain Calm• Implement Lockdown Procedures Based on Your Location
ALL CLEAR Voice Announcement	Immediate Disaster or Threat has Ended	<ul style="list-style-type: none">• Remain Alert• Account For Personnel• Report Hazards, Injuries, and Damage

BE READY
www.BeReady.af.mil



Local Hazards

• Natural Disasters

- Typhoons/Hurricanes
- Tornadoes
- Floods
- Earthquakes

• Man-Made

- Aircraft Crash
- HAZMAT (SIP)
- Active Shooter (LOCKDOWN)
- CBRN





Disaster Response

- **Base Emergency Operations Center (EOC) will direct personnel**
- **Build a 72 hour bag for your family**
 - [Ready.gov/build-a-kit](https://www.ready.gov/build-a-kit)
- **Become familiar with shelter locations**
 - Home and Work centers
 - Perform family drills



Additional Resources

- ready.gov
- beredy.af.mil
- Be Ready App
- kma.go.kr (local information)

Ready®





51st CES Readiness & Emergency Management Flight



Emergency Management Training

CBRN Defense Course

Every Tuesday 1300 @Bldg. 995

Required Equipment: JSLIST with mask, gloves, and over-boots

Emergency Operations Center (EOC)

1st Wednesday of the month 1300 @Bldg. 1097

Shelter Management Team (SMT)

Every other Wednesday 0900 @Bldg. 995

Required Equipment: JSLIST with mask, gloves, and over-boots

Unit EM Representative Training

1st Wednesday of the month 1500 @Bldg. 995

Control Center Operations (UCC)

1st Wednesday of the month 1400 @Bldg. 995

ATSO

Contact the Emergency Management Training Section

Newcomers Orientation

3rd and 4th Wednesday 0800-1600

Non-Combative Evacuation Order (NEO)

Please contact MSgt Serrano @ 784-1348

To schedule training contact your unit scheduler

No prerequisites are required for any courses

Prevention, Protection, Response, Recovery, Mitigation



51st CES Readiness & Emergency Management Flight



For more information please contact 51 CEX

Office Number – 784-1348

Training Section 784-1425/1350

Or Email

51CES.CEXM.emergencymanagement@us.af.mil

Prevention, Protection, Response, Recovery, Mitigation



Town Patrol

51 SFS/Town Patrol

Building 391

Office Hours: Monday – Friday 0800-1630

COMM: 0505-784-5189

DSN: 784-5189

We Guard the Freedom of 51 Million People



Security Forces Town Patrol

Town Patrol serves as Osan Air Base's Force Protection element operating in the Songtan Entertainment District (SED).





Security Forces Town Patrol

- Overview
- Mission & Jurisdiction
- USFK Standards
- Walk-backs
- Command Policy
- Prostitution and Human Trafficking (P&HT)
- Off-Limit Establishments
- COVID-19 Guidelines
- Helpful Habits
- Helpful Contacts
- Summary



Security Forces Town Patrol

Mission & Jurisdiction

- AFI 31-101 PACAF Sup: A Town Patrol is used to patrol areas frequented by military personnel and alert BDOC of any unusual situation in their area. Town Patrols also apprehend and transport military offenders from civil police to proper military control.
 - Mission: Promote and maintain good order and discipline by enforcing law and order and UCMJ policies on SOFA personnel under USFK jurisdiction within 3km of the Osan Air Base perimeter.
-



Security Forces Town Patrol

USFK Standards

USFK REG 27-5 *Individual Conduct and Appearance*

- Ch. 8-2 sec (a) para 1: OPEN CONTAINERS
 - Personnel will not possess an open container of an alcoholic beverage in a public place in Korea unless it is a designated area for consumption. Ex: Porch, patio, lawn or similar area within their quarters.

 - Ch. 8-4: REQUIRMENT TO IDENTIFY AS MILITARY
 - At all times and locations in Korea, U.S. military personnel will present proper identification upon request by military or civilian law enforcement authorities such as Military Police, Security Forces, gate guards and commissioned or Non-Commissioned Officers who are enforcing discipline and security. **Failure to ID/False Identification results in apprehension for Article 92: Failure to obey a lawful order or regulation and Article 107: False Official Statements.**
-



Security Forces Town Patrol

Walk-backs

- Walk-backs are a courtesy provided by Town Patrol when members are overly intoxicated or in violation of USFK 27-5 directives.
- A walk-back is strictly for your safety and to prevent an incident from occurring.
- Notification to chain-of-command occurs to ensure accountability of members.



Security Forces Town Patrol

Command Policy

USFK maintains a **ZERO TOLERANCE** policy regarding the illegal activities of Prostitution and Human Trafficking.



Security Forces Town Patrol

Prostitution and Human Trafficking (P&HT)

Korean Prostitution Prevention Laws

- All Service Members, DoD Civilians, Invited Contractors, and family members who violate these laws may be arrested by the Korean police, tried in Korean Courts, and serve prison terms in a Korean prison.
- Service members also face possible adverse action under the UCMJ to include court-martial as well as administrative actions.



Security Forces Town Patrol

Prostitution and Human Trafficking (P&HT)

USFK REG 27-5 *Individual Conduct and Appearance*

- Prohibits the paying of bar fines to obtain the company or companionship of an employee
 - Prohibits the “buying out” the remainder of an employee’s contract
 - Buying bar employees a drink is permissible
 - Any soldier, sailor, airman or marine who violates this regulation may be punished under Article 92 of the UCMJ
-



Security Forces Town Patrol

Prostitution and Human Trafficking (P&HT)

Establishments known to facilitate P&HT

- No. 25 Hotel
 - Asia Tourist Hotel
 - Cafri Motel
 - CU 24 ATM (Across from Asia Tourist Hotel)
 - Rose Motel
-



Security Forces Town Patrol

Off-Limit Establishments

- Texas Scandal
 - Honey Massage
 - Healing Massage
 - Honey Badger
 - Say Lounge
 - Cafri Motel
 - Restaurant Oh La La
 - Thai Massage (City Hall)
 - Feel Good Sports Massage (AKA "FEEL")
 - Tattoo and Body Piercing Establishments
-



Security Forces Town Patrol

COVID-19 Guidelines

- Stay informed! Information on current COVID-19 guidelines can be found by consulting:
 - Chain of Command
 - USFK website or Facebook Page
 - Osan Air Base COVID Dashboard or Facebook page
 - Osan COVID Command Center
 - 51 FW Battle Staff Directive (BSD) 004
-



Security Forces Town Patrol

COVID-19 Guidelines

- Failure to comply with these restrictions may result in fines and penalties, denial of base access, or adverse non-judicial punishment.
 - **Ex.** A party broken up by Korean National Police and Town Patrol resulted in a **\$3,000 fine** for the homeowner and a **\$100 fine** for each person in attendance.
 - All members will all be put on an international hold until their fine is paid in full, and all are facing administrative action.
-



Security Forces Town Patrol

Helpful Habits

- If you are approached by Town Patrol and instructed to present your ID card, **DO NOT** lie about your military status.
 - If your friends are approached or escorted by Town Patrol, **DO NOT** try to intervene.
 - You may accompany your Wingman to the gate; however, you must refrain from antagonizing the situation.
-



Security Forces Town Patrol

Helpful Habits

- Have a plan
 - Familiarize yourself with your surroundings and location
 - Monitor your rate of alcohol consumption
 - Know your limit
 - Consider the consequences
 - Impact on your career
 - USFK image
 - Courtesy Patrols Encouraged
-



Security Forces Town Patrol

Helpful Contacts

- Camp Casey PMO: 730-4418/4417
 - Yongsan PMO: 724-3004/6695/4258
 - Camp Humphreys PMO: 753-3111/3112
 - Camp Carroll PMO: (Walker Substation) 765-8509/8511/7909/7912
 - Kunsan AB BDOC: 782-4944
 - Osan AB BDOC: 784-5515; Mobile: 0505-784-5515
-



Anti-Terrorism Crime

51 SFS/Anti-Terrorism

Building 391

Office Hours: Monday – Friday 0800-1630

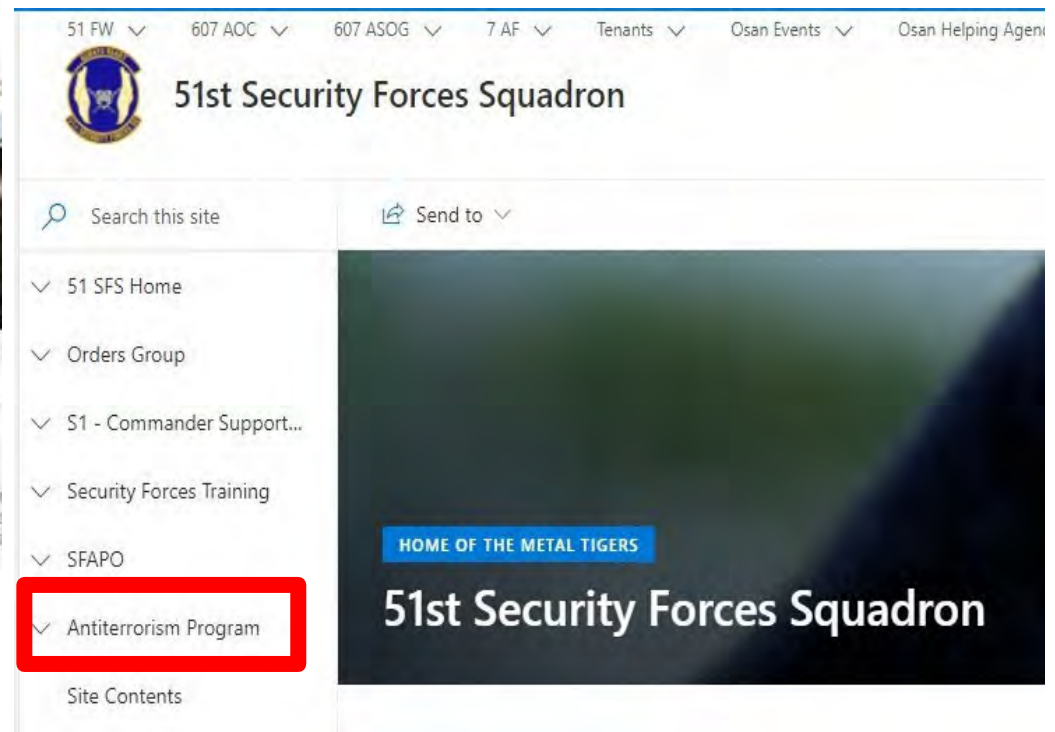
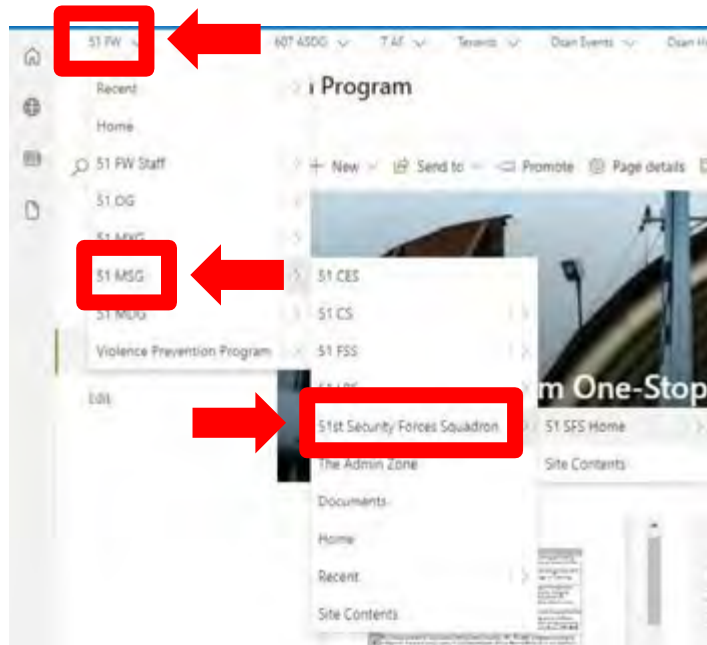
COMM: 0505-784-9212

DSN: 784-9212

We Guard the Freedom of 51 Million People



51 FW Antiterrorism



We Guard the Freedom of 51 Million People



51 FW Antiterrorism

Situational Awareness

- Travel with a Wingman.
 - “Never leave an Airmen behind!”
 - Know Safe Havens
 - Town Patrol Office
 - Korean Police Station
 - Military Installations
 - Eagle Eye Reporting – Contact BDOC
 - Asking “too many” questions
 - Following service members
 - Monitoring/Photographing military operations/procedures
- BDOC - 0505-784-5515
 - Town Patrol – 010-6863-8500



We Guard the Freedom of 51 Million People

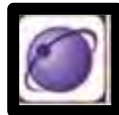


51 FW Antiterrorism

Notifications

- 51 FW Facebook Page
 - Important Updates
 - Protest Notifications

Update Your AtHoc



We Guard the Freedom of 51 Million People



51 FW Antiterrorism

Travel Requirements

- USPACOMINST 0536.2 (April 2018)
 - All Military Members: OCONUS Official or Leave Travel
 - Designated DoD contractors & civilians on official travel (Optional for leave travel)
- Does not apply when traveling to US territories or possessions (Follow normal leave process)
 - Guam, American Samoa, Puerto Rico, etc.
- “Personnel on official orders and military on leave traveling to a USPACOM travel restricted area require a Travel Tracker/Individual AT Plan (TT/IATP) entry as detailed in Section 7. The TT/IATP entry must be approved by an O7 or above (civilian equivalent) in the traveler’s chain of command prior to submission of theater clearance in APACS (unless otherwise directed).”

We Guard the Freedom of 51 Million People



51 FW Antiterrorism

Travel Requirements

- Process
 - Step 1 – ***Electronic Foreign Clearance Guide
 - Step 2 – TT/IATP Pre-Travel Instructions
 - Step 3 – Complete TT/IATP (Specific Lodging Location)
 - Step 4 – APACS Request (Minimum 30 Days Prior)
 - Step 5 – AFOSI Pre-Travel Questionnaire/Briefing
 - Step 6 – AFOSI Foreign Travel Training
 - Step 7 – AFOSI Post-Travel Questionnaire/Briefing

ELECTRONIC FOREIGN CLEARANCE GUIDE

Home | Contact | Help | Print | Search

Electronic Foreign Clearance Guide (EFCG) provides a comprehensive list of countries and their respective clearance requirements. The guide is organized into sections for different types of travel, including Business, Pleasure, and Transit.

COUNTRY	DATE	STATUS/PASSPORT CHANGE
Canada	20-Aug-21	1A
UK	21-Aug-21	1A
EU/UK/USA	21-Aug-21	9, 9, 9
Great Britain	21-Aug-21	1A
Germany	21-Aug-21	1A, 1D, 1E, 1A
France	21-Aug-21	1A
Spain and Portugal	21-Aug-21	1A
Italy	21-Aug-21	1A
Japan	21-Aug-21	9, 9, 9, 9
South Korea	21-Aug-21	1A
China	21-Aug-21	1A, 1D, 1E, 1A
South Africa	21-Aug-21	1D
India	21-Aug-21	1D
Thailand	21-Aug-21	1D
Malaysia	21-Aug-21	1D
Philippines	21-Aug-21	1D
Indonesia	21-Aug-21	1D
Singapore	21-Aug-21	1D
Brunei	21-Aug-21	1D
Myanmar	21-Aug-21	1D
Laos	21-Aug-21	1D
Vietnam	21-Aug-21	1D
Cambodia	21-Aug-21	1D
Timor-Leste	21-Aug-21	1D
Maldives	21-Aug-21	1D
Sri Lanka	21-Aug-21	1D
Bhutan	21-Aug-21	1D
Nepal	21-Aug-21	1D
Bangladesh	21-Aug-21	1D
Pakistan	21-Aug-21	1D
Afghanistan	21-Aug-21	1D
Yemen	21-Aug-21	1D
Saudi Arabia	21-Aug-21	1D

NOTE: U.S. Department of State “Smart Traveler Enrollment Program (STEP)” at <https://step.state.gov/step/>.

We Guard the Freedom of 51 Million People



51 FW Antiterrorism

USFK-Wide Civil Gatherings

- Civil gatherings/demonstrations occur daily throughout the ROK with 99% being peaceful.
- U.S. personnel should avoid all demonstrations and avoid mass transit facilities leading to or in the area during the time the demonstration is to occur.
- Notifications are sent to unit AT Representatives



We Guard the Freedom of 51 Million People



51 FW Antiterrorism

Drone (UAS) Operations Policy

- Flying of Drones (UAS) is prohibited on Osan AB unless specifically authorized by the 51 FW/CC
- Any unauthorized UAS may be disabled, damaged, destroyed, seized or confiscated.
- UAS operators may be subject to criminal prosecution, fines and loss of operator privileges Under Article 92 UCMJ and/or 49 USC 40103 (B)(3) and 46307, 14 CFR Parts 101 and 107 and 10 USC 130i
- IAW ROK "Protection of Military Bases and Installation Act" UAS flights are prohibited within 9.3Km (6 miles) of Osan AB. Violations are subject to fines up to 2 million won



We Guard the Freedom of 51 Million People



51 FSS Marketing

51FSS Marketing

Building 937 Room 106

Office Hours: Monday – Friday 0730-1630

COMM: 0505-784-5609/8061

DSN: 784-5609/8061

Email: 51fssmarketing@gmail.com

Website: 51FSS.com



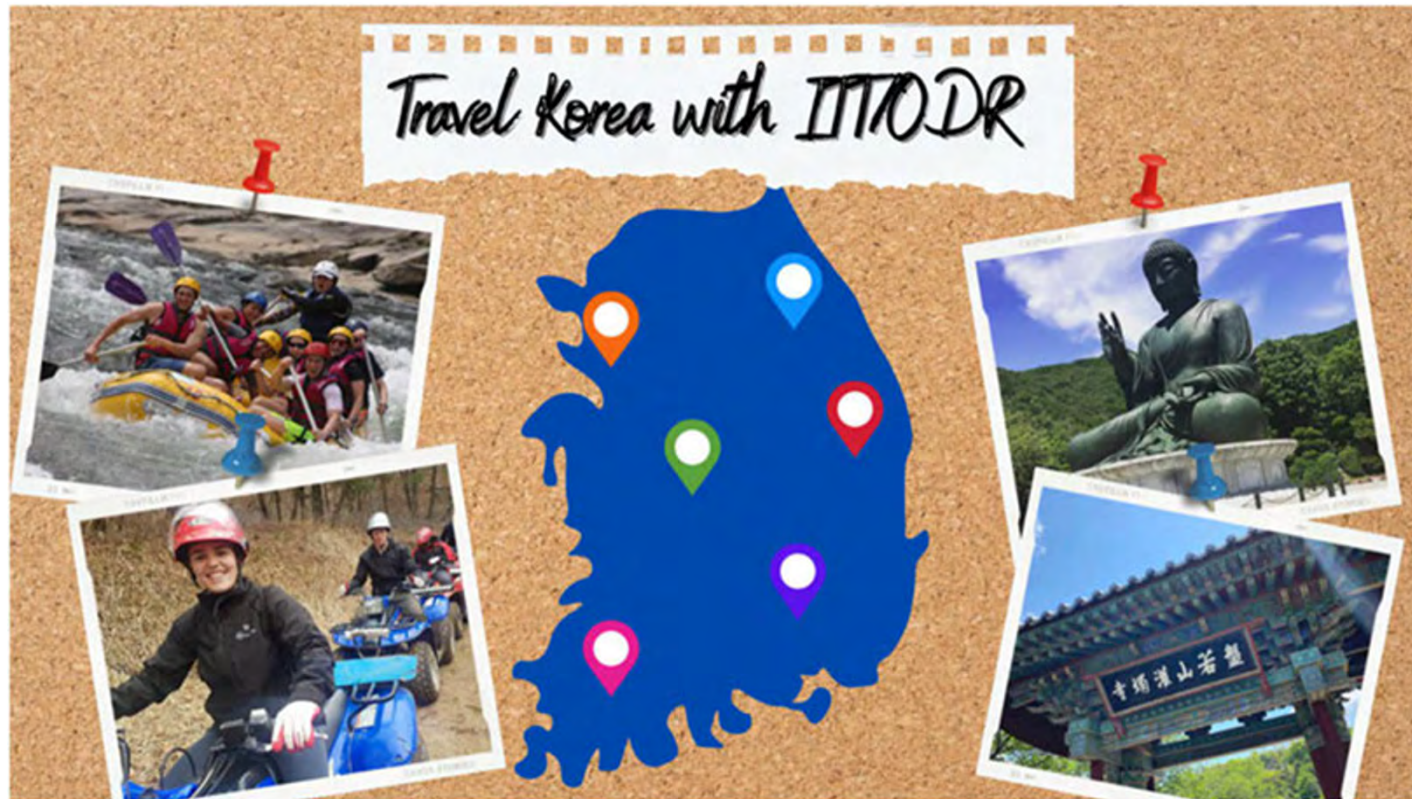
51 FSS Marketing



We Guard the Freedom of 51 Million People



51 FSS Marketing



We Guard the Freedom of 51 Million People



51 FSS Marketing

STUDIO51
Studio51 Portraits

PASSPORT PHOTOS
POSTERS
BANNERS
BUSINESS CARDS
INVITATIONS
BROCHURES

51FSS.MARKETING

We Guard the Freedom of 51 Million People



51 FSS Marketing

Sports Registration
1-30 November

Volleyball
Ages 9+

For more information,
contact the Osan Youth Programs at
DSN: 784-1492/4668 From Cell: 0505-784-1492/4668

Go to 51fss.com/youth-sports

*Schedules are subject to change

SEEKING COACHES

Requirements

- Complete coach's packet & background check
- Complete CPR certification training
- Complete NAYS Coach Clinic (Provided by CYP)

****Coaches are eligible to volunteer for multiple seasons throughout the year.**

Make a positive Impact on our youth
Earn volunteer hours
Receive LOA your commitment

We Guard the Freedom of 51 Million People



51 FSS Marketing

SOCIAL CLUBS

 SUPER SMASH CLUB	 OSAN TABLE TOP GAMERS	 MAGIC THE GATHERING CLUB	 MORNING CALM CAMPERS	 ANIME CLUB
 ANGLERS CLUB	 DJ CLUB	 LIVE MUSIC CLUB	 SCOOTER CLUB	 PHOTOGRAPHY CLUB

We Guard the Freedom of 51 Million People



51 FSS Marketing



IT PAYS TO
BE A MEMBER
AT OSAN

Click here to join today!

We Guard the Freedom of 51 Million People



51 FSS Marketing

★ JOIN NOW! ★
AIR FORCE CLUB MEMBERSHIP

Monthly Fee Structure

E-1 - E-4	= \$4
E-5 - E-9	= \$10
Officers	= \$18

→

- Member Contests
- Food Discounts
- Monthly Coupons
- Event Discounts

We Guard the Freedom of 51 Million People



51 FSS Marketing

This could be yours!



Enter Club Member Contests!

We Guard the Freedom of 51 Million People



51 FSS Marketing

Monthly Coupons

BOGO
Coconut Shrimp
\$10.95 value

BOGO
Chicken Quesadilla
\$5.95 value

FREE
Stir Fry Glass Noodles
\$8.95 value

BOGO Mongolian
\$12.95 value

Running
Monthly
Total
Savings **\$35**

We Guard the Freedom of 51 Million People



51 FSS Marketing



We Guard the Freedom of 51 Million People



51 FSS Marketing

O-Club Discounts

Running Monthly Total Savings **\$59**

- Weekly Lunch Buffets (2) Save \$2
- Mongolian Night Save \$2
- Sunday Brunch Save \$2

We Guard the Freedom of 51 Million People



51 FSS Marketing



We Guard the Freedom of 51 Million People



51 FSS Marketing



We Guard the Freedom of 51 Million People



Staff Judge Advocate

Legal Office 51 FW/JA

Building 938, Rm 210

Office Hours: Monday – Thursday 0900-1600

Friday 0900-1400

Closed Every 2nd Friday of the Month

COMM: 0505-784-4131 DSN: 784-4131

Email: 51fw.ja.workflow@us.af.mil

We Guard the Freedom of 51 Million People



Staff Judge Advocate

Overview

- Status of Forces Agreement
- Military Extraterritorial Jurisdiction Act
- Korean Jurisdiction
- SOFA Incident Process
- Minor Traffic Incidents



We Guard the Freedom of 51 Million People



Staff Judge Advocate

US-ROK STATUS OF FORCE AGREEMENT (SOFA)

- Legal rights and obligations of both governments
- Balances basic rights of U.S. citizens with obligations to respect Korean Law
- Provides U.S. forces with facilities and areas in support of the Mutual Defense Treaty
- Requires U.S. citizens to obey local laws



We Guard the Freedom of 51 Million People



Staff Judge Advocate

US-ROK SOFA Cont'd

○ Covered Personnel:

- U.S. Military (active duty)
- U.S. Civilians employed by DoD
- Contractors
- Dependents of the above

○ Not Covered:

- Persons “ordinarily residing” in the ROK
- U.S. Military retirees



We Guard the Freedom of 51 Million People



Staff Judge Advocate

Military Extraterritorial Jurisdiction Act (MEJA)

What Is MEJA?

- Federal criminal statute that permits the U.S. Government to prosecute felonies committed overseas.
- Covers crimes that would be felonies if they occurred “within the special maritime and territorial jurisdiction of the United States.”
- Allows a process for the arrest and removal of a defendant from a foreign country for prosecution in the United States.



We Guard the Freedom of 51 Million People



Staff Judge Advocate

Military Extraterritorial Jurisdiction Act (MEJA)



Who is subject to MEJA?

- Family member dependents accompanying the military overseas
- Former members of the military who commit a crime while in the military, but are no longer subject to the UCMJ,
- Military Members who commit crimes with others not subject to the UCMJ
- DoD civilian employees, contractors, and employees of contractors (at any tier of subcontract)

We Guard the Freedom of 51 Million People



Staff Judge Advocate

KOREAN CRIMINAL JURISDICTION

Concurrent Jurisdiction

ROK usually has primary jurisdiction - Right of first refusal

2 Exceptions:

1. "Official Duty" – Act occurred in performance of
Example – Sgt Snuffy wrecked GOV during mission
2. Mil-to-Mil
Example – SSgt Snuffy assaulted SrA Suchnsuch in the SED

Exclusive Jurisdiction

Either U.S. or ROK alone has jurisdiction

- Purely military offenses = U.S.
AWOL, desertion, fraternization, etc.
- Purely ROK criminal offenses = ROK
Violation of Korean conscription law



We Guard the Freedom of 51 Million People



Staff Judge Advocate

OVERVIEW OF SOFA INCIDENT PROCESS

- An offense is committed/occurs
- Person arrested or taken into Korean National Police (KNP) custody
- KNP summons suspect/witness for questioning via subpoena
 - Suspect and suspects commander is notified
 - SOFA representative is identified and notified
 - Suspect or witness is interviewed by KNP with SOFA representative present
- Release of custody (SFS completes release forms)
- International hold imposed (After voluntary consent to Military Custody, Civilians are requested to surrender their passport)



We Guard the Freedom of 51 Million People



Staff Judge Advocate

Minor Traffic Accidents



- If both parties are present
 - Exchange information and contact your insurance company.
 - Save all information for KNP questioning
- If or a parked vehicle is hit (other party not present)
 - Do **NOT** leave the scene (Hit and Run)
 - Required by Korean Law requires individuals to leave a note on the vehicle
 - Name, contact number, and date of incident
 - Send the vehicle owner a message, if the number is located in the windshield
 - Take a photo of the note left on the vehicle or save the message send to the owner for KNP questioning

We Guard the Freedom of 51 Million People



Area Defense Counsel

Area Defense Counsel

Building 745

Office Hours: Monday - Friday 0730-1630

Walk in: 0900-1100 Monday - Friday

COMM: 0505-784-6774

DSN: 784-6774

We Guard the Freedom of 51 Million People



Inspector General



51 FW Inspector General
Lt Col Rodney "BRO" Dwyer
51 FW/IG

Director Complaints Resolution
Maj Lucas Karl

Superintendent Complaints Resolution
MSgt Jason Ginete

Building 881 (next door to Fire Dept.)
IG Complaints & FWA Hotline: **784-5707 / 4996**
24 hour Complaint Line: **010-9536-5707**
Osan AB Complaints & FWA email: **51FW.IG.IGQ@us.af.mil**
DOD FW&A and Complaint Hotline: **1-800-424-9098 (www.dodig.mil/hotline)**

We Guard the Freedom of 51 Million People



Inspector General

IGQ Areas of Interest

Fraud Waste and Abuse

Trends:

- **Government Vehicle Misuse**
 - **Not Authorized for:**
 - **BX / Commissary shopping / Gym**
 - **Dining Facility/Food establishment access**
 - **Travel to/from quarters**
 - **Holiday Party setup, Fundraisers, etc**
 - **Unofficial Business**
- **BAH Fraud**



We Guard the Freedom of 51 Million People



Inspector General

IGQ Areas of Interest

AFI and Law Violations

- **Handle at the lowest level and/or within the chain of command if possible**
- **AFI 90-301 – Complaints Resolution Program**
- **Eyes, ears of 51 FW/CC- Impartial & Unbiased**
- **Can intake complaints for ALL of Team Osan!**
- **Works directly for 51 FW/CC/Functionally for PACAF IG**
- **IGQ analyzes/investigates/refers/assists/dismisses/transfer**
- **Most common resolution is as an assist/helping agency.**
- **Does not Punish! Commander disciplines/punishes.**

We Guard the Freedom of 51 Million People



Inspector General



IGI Areas of Interest

Readiness

Read & Understand

- 51FWI 90-201
- Mustang Manual
- Applicable Guides & Manuals
- Inject & Scenario Cards

Important Actions

- Urgency, Purpose, Safety
- Report with detail & clarity
- Be a Wingman – Address/correct problems



We Guard the Freedom of 51 Million People



Inspector General



Questions?



130

We Guard the Freedom of 51 Million People



Alcohol & Drug Abuse Prevention & Treatment (ADAPT)

Education – Prevention – Intervention

ADAPT

Program Manager

DSN: 784-2149 / Bldg 768

M – F: 0700 - 1700 (TH: 0900)

Command / Medical / Self Referral

SharePoint:

<https://usaf.dps.mil/sites/osan/51FW/51MDG/AMDS/mentalclinic/SitePages/Home.aspx>

We Guard the Freedom of 51 Million People



Privacy Act Monitors

Privacy Act Monitors

Building 949 Room 229

Office Hours: Monday - Friday 0800-1530

COMM: 0505-784-1011

DSN: 784-1011

Email: 51cs.scxk.kmcenter@us.af.mil

We Guard the Freedom of 51 Million People



Korea Assignment Incentive Pay

KAIP

Building 936 Room 115

Office Hours: Monday - Friday 0730-1530

COMM: 0505-784-5354

DSN: 784-5354

Email: 51fss.fsmpmforvemana@us.af.mil

We Guard the Freedom of 51 Million People



Finance

Customer Service

Walk-In Hours

Finance Office Bldg 938
Mon - Fri @ 0900 - 1400

PCS In-processing Brief

Mustang Center Bldg 1313
Tue - Thur @ 0800 - 1200

Comptroller Services Portal (CSP)

<https://csp.cce.af.mil/#/>

Separations and Retirements Brief

Finance Office Bldg 938
Thur @ 0800

E-mail

51CPTSCustomerSvs@us.af.mil

Phone

DSN: 784-5616

We Guard the Freedom of 51 Million People



Entitlements

- **Cost of Living Allowance (COLA)**
- **Family Separation Allowance (FSA)**
- **Overseas Housing Allowance (OHA)**
- **Temporary Lodging Allowance (TLA)**
- **Korea Assignment Incentive Pay (KAIP)**

We Guard the Freedom of 51 Million People



Cost of Living Allowance (COLA)

- Offsets higher prices of goods & services, excluding housing
 - Non-taxable
 - Based on rank and # of dependents
 - Recalculated monthly (will fluctuate on LES)
- Displays as COLA on LES
- If you're not receiving it, open a CSP ticket
- Overseas COLA Calculator
<https://www.defensetravel.dod.mil/site/colaIndexCalc.cfm>

We Guard the Freedom of 51 Million People



Family Separation Allowance (FSA)

- FSA is an additional allowance paid to members separated from their dependents
- Military orders/assignment causes the separation
 - Includes serving an unaccompanied tour
- FSA should not continue if dependents visit for 91 days or more
- \$250/month
 - Non-taxable
- Displays as “FSH” on LES
- If you’re not receiving it, open a CSP ticket

We Guard the Freedom of 51 Million People



Overseas Housing Allowance (OHA)

- POC: Housing Office DSN 784-1840
- For off-base residence
 - Includes rent & utilities
- Indicated as “BAH” on your LES
 - Non-taxable
- The following applies to members whose dependents are not residing with the member:
 - If you are on base and your dependent is CONUS, you could get FSH
 - If you are off base and your dependent is CONUS, you get FSH & OHA
 - If you are off base and your dependent is in an authorized OCONUS location outside of Korea, you could get dual OHA
- OHA Calculator <https://www.defensetravel.dod.mil/site/ohaCalc.cfm>

We Guard the Freedom of 51 Million People



Temporary Lodging Allowance (TLA)

- Entitlement to a Service member for higher-than-normal expenses incurred by a member or dependent while occupying temporary lodging OCONUS
- Processed through the Housing Office (bldg 600)
- Reimbursement requires lodging receipts and copy of orders
- TLA is paid directly to you and will reflect on your LES.

THIS MEANS YOU MUST PAY YOUR GTC!!

We Guard the Freedom of 51 Million People



Korea Assignment Incentive Pay (KAIP)

- POC: Military Personnel Flight DSN 784-1666
- Extra \$300 monthly for extending your time on station
 - Extensions are in 1-year increments, 3 extra years possible
 - Taxable
 - Displays as “Save Pay” on your LES in the amount of \$300.00
- Processed through MPF

We Guard the Freedom of 51 Million People



Good to Know

- **DTS issue?**
 - **Contact your unit's Organization Defense Travel Administrator (ODTA)**
- **Government Travel Card (GTC) issue?**
 - **Contact your unit's Agency Program Coordinator (APC)**
- **Debt notification via e-mail or LES?**
 - **This is common when PCS'n overseas due to starts/stops/changes in housing allowances. Create a CSP inquiry to establish a repayment plan**



Customer Service



Comptroller Services Portal

<https://csp.cce.af.mil/#/>

- We are virtual! Inquiries are primarily handled via CSP
- Click the icon on your desktop

We Guard the Freedom of 51 Million People



Finance

CSP: Create New Inquiry

1. Go to CSP
2. Click Yellow “Create Inquiry Button”
3. Under customer details click “For Self” and verify your information is correct. If not, update profile.
4. Select “General Inquiry, subject, category, sub category
 - a. MilPay is anything in your LES
 - b. Travel is anything in DTS/GTC/PCS/TDY
5. Attach supporting documents. Always submit the document where error is seen (LES, voucher, etc) and the orders. Attach any additional documents such as marriage license, child support etc.
6. When ready, click the yellow “Submit” button
7. To respond to us, go to your ticket and click “Return Inquiry to CPTS”. Include a message and click “OK”
 - a. You can also click “Reply” on our individual messages to reply directly to us

We Guard the Freedom of 51 Million People



Finance

CSP: Update Profile

1) Go to CSP

2) Click Profile

3) Update PASCODE and verify all information is accurate

4) Click Update

NOTE: PASCODE can be found on SURF or Block 9 of your PCS orders

Mission First, People Always...Leading the Charge!



Finance

CSP: Create New Inquiry

1) Go to CSP

2) Click Create Inquiry

3) Click For Self

4) Click General, type in Subject

5) Under category, click Military Pay or Travel Pay

6) Enter details and add attachments at the bottom

The screenshot shows the 'Create Inquiry' form in a web browser. The form is titled 'INQUIRY' and has a 'UNCLASSIFIED//FOUO USE ONLY' warning. It is divided into two main sections: 'CUSTOMER DETAILS' and 'INQUIRY DETAILS'. In the 'CUSTOMER DETAILS' section, the 'Inquiry Type' is set to 'For Self'. In the 'INQUIRY DETAILS' section, the 'General' radio button is selected, and the 'Category' dropdown is set to 'Military Pay or Travel Pay'. The 'Description' field is empty. At the bottom of the form, there is an 'Attach Files' section with a 'Choose/Drag files' button. A 'WARNING' message is visible at the bottom left of the browser window.

Mission First, People Always...Leading the Charge!



Finance

Reply to a Ticket

The screenshot shows the U.S. Air Force Comptroller Services Portal interface. The top navigation bar includes 'HOME', 'INQUIRIES', 'MY INQUIRIES', 'ARCHIVED INQUIRIES', 'POINT OF CONTACT', 'POLICY MEMOS & GUIDELINES', 'QUICK LINKS', and 'Q&A'. The main content area displays an inquiry detail for ID 1501351012-0443567. The 'RETURN INQUIRY TO CPTS' button is circled in red, with a red annotation: "Click Return Inquiry to type a message and return the ticket". The 'Reply' button is also circled in red, with a red annotation: "Click Reply to directly reply to a message here".



Equal Opportunity

Building 819

Office Hours: Monday – Friday 0730-1600

COMM: 0505-784-1474/1475

DSN: 784-1474/1475

Program Objective

The objective of this lesson is for you to recognize that awareness of and involvement in positive human relations are essential to mission readiness.

Equal Opportunity is a readiness issue that supports our core values of integrity first, service before self, and excellence in all we do. By working to ensure dignity and respect for all, we remove barriers to individual development and unit cohesiveness, thereby building a stronger organization that is ready to overcome any challenge.

Course Objectives

- **Objective 1 of 3**

EEO Statutes, DOD, AF, and local EO
Policies

- **Objective 2 of 3**

Recall EO Complaint Processes and Trends

- **Objective 3 of 3**

Define and Discuss Roles and Responsibilities



Equal Opportunity
Main Point 1 of 3



EEO Statutes

EO Policy Guidance

DOD Policy

Promote an environment free from personal, social, or institutional barriers that prevent Service members from rising to the highest level of responsibility possible. Service members shall be evaluated only on individual merit, fitness, and capability. (DODD 1350.2)

All Service members and their families will be afforded equal opportunity in an environment free from harassment and unlawful discrimination on the basis of race, color, national origin, religion, sex, or sexual orientation. (DODD1020.02E)





Air Force Policy

It is against Air Force policy for any military member to unlawfully discriminate against, harass, intimidate or threaten another military member on the basis of race, color, religion, sex, national origin, or sexual orientation. →

Additionally, it is against Air Force Policy for any Airman, military or civilian, to discriminate against any civilian employee on the basis of race, color, religion, sex, national origin, age, disability, reprisal, or genetic information. •
•
•

Equal Opportunity
Main Point 2 of 3



EEO Statutes

EO Policy Guidance



Military Complaints

Informal

Complainant chooses
avenue for resolution

- Resolve the complaint on his/her own
- Chain of Command
- Request intervention from a co-worker
- Use the Alternate Dispute Resolution (ADR)

Note

The only option for resolving sexual harassment complaints is for the commander to conduct a commander directed investigation (CDI.)

Formal

EO Office conducts
clarification

- Interview witnesses/alleged offender
- Gather data through records/reports
- Preponderance of evidence standard
- Staff through JA

Civilian Complaints

Informal → EO conducts limited fact finding inquiry

- Attempts to resolve complaint based on remedies
- ADR

Formal → Investigated by Investigation and Resolutions Division (IRD)

- The AF Civilian Appellate Review Office (AFCARO) determines if discrimination occurred





Timeline Requirements

- **Military Informal**
No timeline
- **Military Formal**
Must contact EO within 60 days
- **Civilians**
In order for the complaint to be processed at the formal stage, the initial contact must be within 45 calendar days

Equal Opportunity

Main Point 3 of 3

Roles and Responsibilities



Personal Responsibility



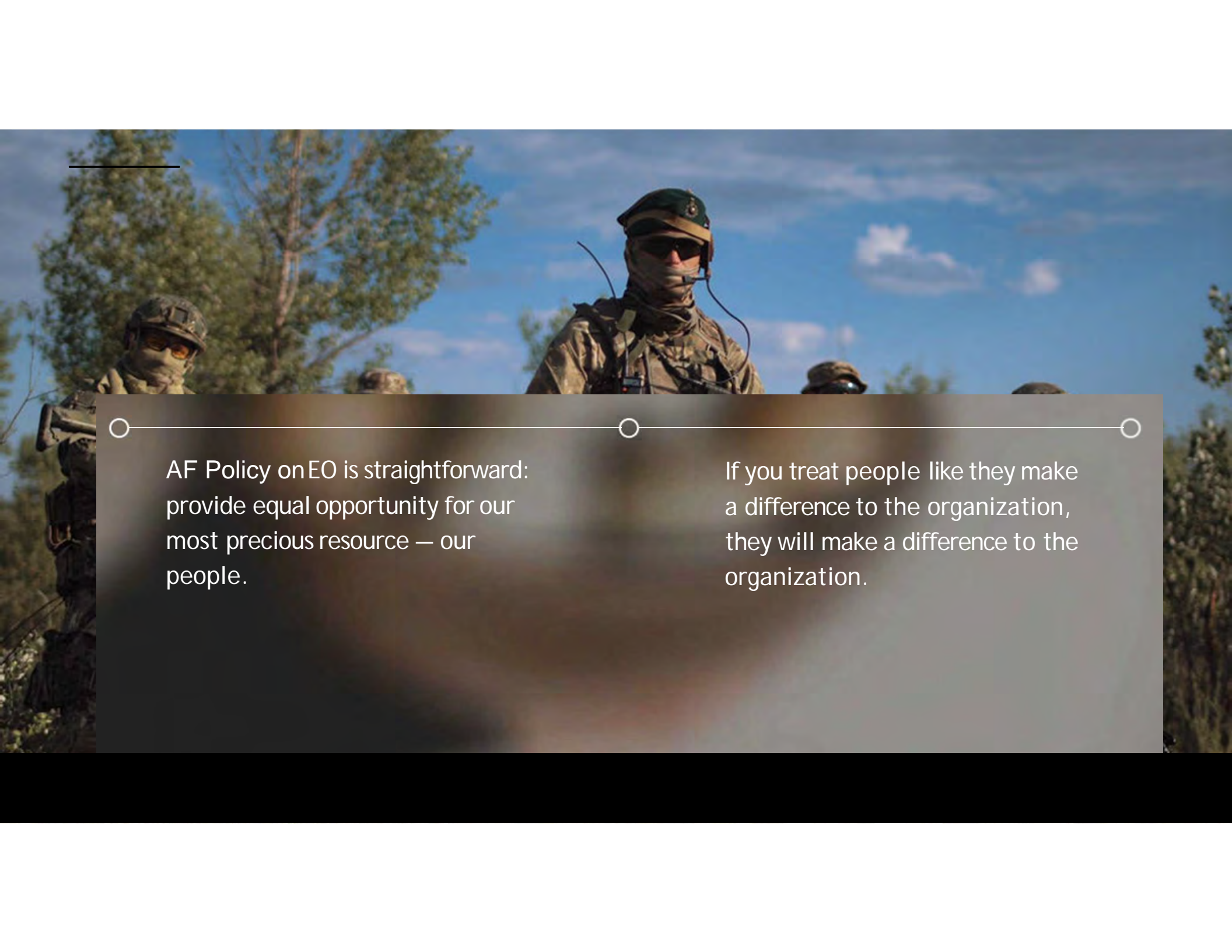
Set a positive example
on/off duty

Confront
inappropriate
behavior

Clarify perception
vs. fact

Use chain of
command

Notify within
specified timelines



AF Policy on EO is straightforward:
provide equal opportunity for our
most precious resource — our
people.

If you treat people like they make
a difference to the organization,
they will make a difference to the
organization.

Objective 1 of 3

Recognize EEO Statutes, DOD, AF, and local EO Policies

Objective 2 of 3

Recall EO Complaint Processes and Trends

Objective 3 of 3

Define and Discuss Roles and Responsibilities

Course Objectives

EQUAL OPPORTUNITY
HUMAN RELATIONS
EDUCATION



Newcomers Orientation Survey

We want your feedback!

- **Anonymous & valued**
- **Constructive**
- **Give us the WHY?**
- **Be fair and kind**



<https://www.51fss.com/newcomers-orientation-information-fair/>

We Guard the Freedom of 51 Million People