

Widows needing initial DoD Beneficiary Military ID and status update can walk in any day of the week during duty hours.

- You will become your own sponsor.
- Required documents:
 - Long form Death Certificate (original or certified copy),
 - Old DoD ID,
 - Two US Government/State issued IDs,
 - Deceased sponsor's SSAN & Name.
 - Deceased sponsor's ID card.

No appointment needed.

**When the Death of an Army, Navy, Marine or
Coast Guard Retiree Occurs
Important Numbers to Call**

Retired Pay Center	800-321-1080	FAX 800-469-6559
Annuity Pay (SBP)	800-321-1080	FAX 800-982-8459
Social Security	800-772-1213	
Melbourne (SS) Office	866-716-7667	
VA Regional Office	800-827-1000	
VA Brevard County	321-633-2012	
VA Orange County	407-836-8990	
VA Life Insurance		
NSLI	800-669-8477	CLAIM FAX 888-748-5822
VGLI	800-419-1473	
Civil Service	888-767-6378	
	724-794-2005	
TriCare	877-988-9278	

Casualty Numbers by Service

Air Force Retirees, Air National Guard and Air Force Reservist must call the Casualty/Survivor Benefit Plan Office at 494-2919 to schedule an appointment.

Monday – Friday 7:30 am – 4:30 pm

Army must call 800-626-3317

Navy must call 800-368-3202

Marines must call 800-336-4649

Coast Guard must call 800-847-1597

Are you making ID card changes based on: Marriage, Divorce, New Child or Death?

If so, it is your responsibility to update DFAS, Retired and Annuity Pay Center by calling 800-321-1080 or <https://mypay.dfas.mil>

You may also ask the customer service representative assisting you for an information package to make changes.