

**YOKOTA ITT TOUR POLICY**

Yokota ITT tours are open to all SOFA status members, including active duty military, U.S. DoD civilians, retired military and their dependents. Sponsored guests of eligible customers may participate on ITT tours. Customers must be 18 or older to sign up for ITT tours. Participants 17 and under must be accompanied by a parent or guardian.

Local National Employees and JASDF members may sign up for tours starting 7 days prior to the tour date on non-SOFA eligible tours.

Eligible customers are permitted to purchase up to ten tickets. For special tours, customers are permitted to purchase up to five tickets.

Please sign up for tours in person at the ITT office. Reservations over the phone or on Yokota ITT's Facebook are not accepted.

Please notify ITT staff of any special needs you or your family may have (e.g., wheelchair accessibility, physical or health disabilities, etc.)

Payment for the cost of the tour is due at the time of reservation. The ITT office accepts U.S. dollars, VISA, MasterCard, American Express and U.S. checks. Japanese yen is not accepted. Certain trips offer payment plans and will be indicated on the tour description.

Yokota ITT is not responsible for any accidents due to personal negligence or misconduct on tours. Yokota ITT is not responsible for the loss or damage of personal belongings during tours.

Tour itineraries may change due to traffic and/or other uncontrollable circumstances. The itinerary may also change prior to departure. In the case of itinerary changes, the ITT office will notify passengers registered for the trip as soon as possible.

Trips may be canceled due to unforeseen circumstances. If canceled, the ITT office will notify passengers registered for the trip as soon as possible.

Yokota ITT is not responsible for customers that cannot be contacted by their phone number or email provided at time of booking. Customers with any questions or concerns may contact the ITT office at DSN: 227-7083/7084, yokotaitt@yahoo.com or Facebook.com/YokotaITT. For the most up-to-date information on Yokota ITT trips and tours, please visit the Yokota ITT webpage.

Please read the brochure's tour descriptions thoroughly. There will be rest stops on all tours lasting over two hours. It is recommended that you bring enough yen to cover the cost of snacks and meals. Please arrive at least 15 minutes prior to departure time to allow yourself enough time to check in and find a seat. The bus will depart promptly on schedule.

Buses for all ITT tours depart from the parking lot between the Enlisted Club and building 2000. We ask that all passengers return to the same seat taken at the beginning of the tour and return to the bus on time as directed by the tour guide.

Parents must ensure their children are well behaved and do not disturb other passengers. Listening and/or watching videos, music, etc. is permitted with the use of headphones. Please refrain from talking on the phone while seated on the bus.

Yokota ITT will make every reasonable effort to accommodate group seating when requested. However, due to seating and ticket availability, this may not always be possible.

**YOKOTA TOUR WAIT-LIST POLICY**

A waiting list is available for tours that have reached maximum capacity. If there are any cancellations, ITT staff will contact those on the waiting list at most three times via phone. If there is no answer, ITT will move on to the next person on the list. Customers are responsible for making sure that the contact information provided is correct.

**INCLEMENT WEATHER**

All tour cancellations due to inclement weather will be determined by 4 p.m. the day before the scheduled tour. Customers will be notified by 6 p.m. the day before.

For multi-day trips where inclement weather causes and overnight delay, customers will be responsible to pay the associated additional cost.

**YOKOTA TOURS REFUND POLICY**

• **One-Day Tours**  
Refunds are provided for cancellations made four or more business days prior to the tour date. Cancellations made after four business days will not be refunded.

• **Overnight Tours**  
Please see the tour brochure for the cancellation policy.

In case of a TDY, TAD, exercise or recall, a written document (e.g., TDY orders or letter from squadron commander/first sergeant) must be presented prior to departure for a full refund. In the event that Yokota ITT has already purchased admission tickets, customers will have to pay for the ticket cost regardless of the reason for cancellation. Please have receipt ready at the time of refund. Refunds cannot be given 30 days after the event date.

**ALCOHOL POLICY**

Smoking and alcoholic beverages are not allowed on ITT Tour buses.

Open containers of alcoholic beverages are prohibited in the seating and aisle area of the bus. All coolers containing alcoholic beverages must be stored within the bus luggage compartment located below and separate from the seating compartment.

Passengers found in the seating area with an alcoholic beverage will be directed to immediately remove the beverage from the bus. Passengers who refuse to comply will be released at the closest train station or an equivalent location.



Yokota ITT  
227-7083/227-7084

Hours of Operation  
MON-FRI • 10 A.M. - 6 P.M.  
SAT • 10 A.M. - 3 P.M.  
SUN & HOL • CLOSED



YokotaFSS.com

APR

SUN	MON	TUE	WED	THU	FRI	SAT
	1	2	3	4	5	6 FUJIO HIGHLAND AMUSEMENT PARK YOKOHAMA CHINA TOWN & LANDMARK TOWER
7 KAMAKURA GREAT BUDDHA & SHRINE	8	9	10	11	12	13 MEIJI SHRINE TSUKJI MARKETS AND TOKYO TOWER HAKKELJIMA SEA PARADISE AQUARIUM & AMUSEMENT PARK
14 ANCIENT JAPANESE VILLAGE "YASHINOSATO", OSHINO VILLAGE AND FUJI YOSHIDA SENGEN SHRINE	15	16	17	18	19	20 NIKKO EDO VILLAGE THEME PARK ASHIKAGA FLOWER PARK WISTERIA FESTIVAL AND SANJO PREMIUM OUTLET
21 SHOSENKYO GORGE AND SAMURAI TEMPLE	22	23	24	25	26	27 TOKYO WATERFRONT AREA AND ASAKUSA TEMPLE
28 SUNDAY BRUNCH AT THE NEW SANNO HOTEL & ODAIBA	29	30 UENO PARK-SAKURA FESTIVAL 2024				



Please park your POVs in the parking spaces near the side of building 2000. ITT customers, please do NOT park your POVs in the E Club parking lot.

YOKOTA TOURS  
BUS PICKUP  
LOCATION

Sign-Ups Start: **SAT • 9 MAR 10 A.M.**

SHOSENKYO GORGE AND SAMURAI TEMPLE  
SUN • 21 APR

